Year to Date Fixed Route Performance Measures (July, 2017 – April, 2018)

Ridership

Legend: FY 18, FY 17, FY 16, FY 15, FY 14
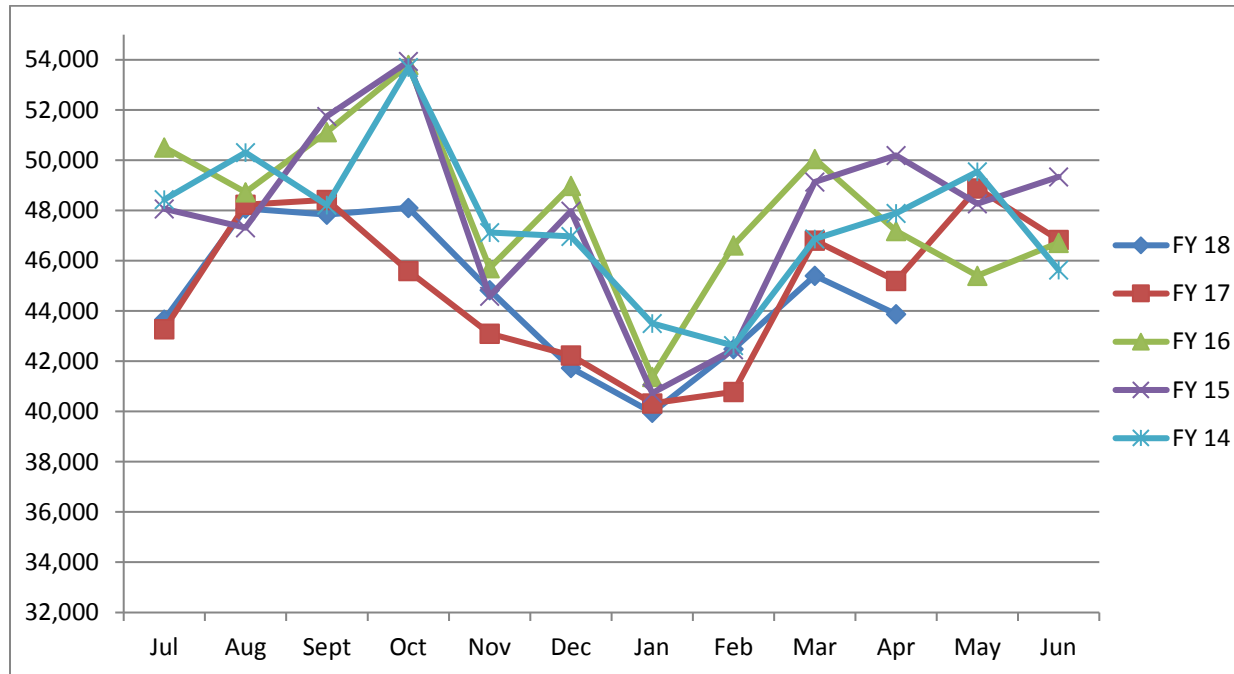
Schedule Trips Adherence

Percent of Trips Operated	Percent of trips not Operated
100.00%	0.00%

Bike and Wheel Chair Passenger

	FY 18	FY 17	Difference
Bike Passengers	5473	5878	-405
	FY 18	**FY 17**	Difference
Wheelchair Passengers	1602	1594	8

On Time Service

Service Leaving the designated stop within 5 minutes of scheduled time.	FY18	FY17	Difference
	91.90%	92.20%	-0.3%

Passengers Per Mile

Passengers Per Revenue Mile	FY18	FY17	Difference
	0.55	0.55	0.00

Year to Date Fixed Route Performance Measures (July, 2017 – April, 2018)

Maintenance

Preventive Maintenance Performed On Time	FY 18	FY 17	Difference	Miles Between Breakdowns	FY 18	FY 17	Difference
	100.0%	100.0%	0.0		80962	277294	-196332

Customer Complaints

Complaints per 100k Passengers	FY 18	FY 17	Difference
	2.24	5.86	-3.62

Preventable Accidents

Accidents per 100k Miles	FY 18	FY 17	Difference
	1.24	0.72	0.52