

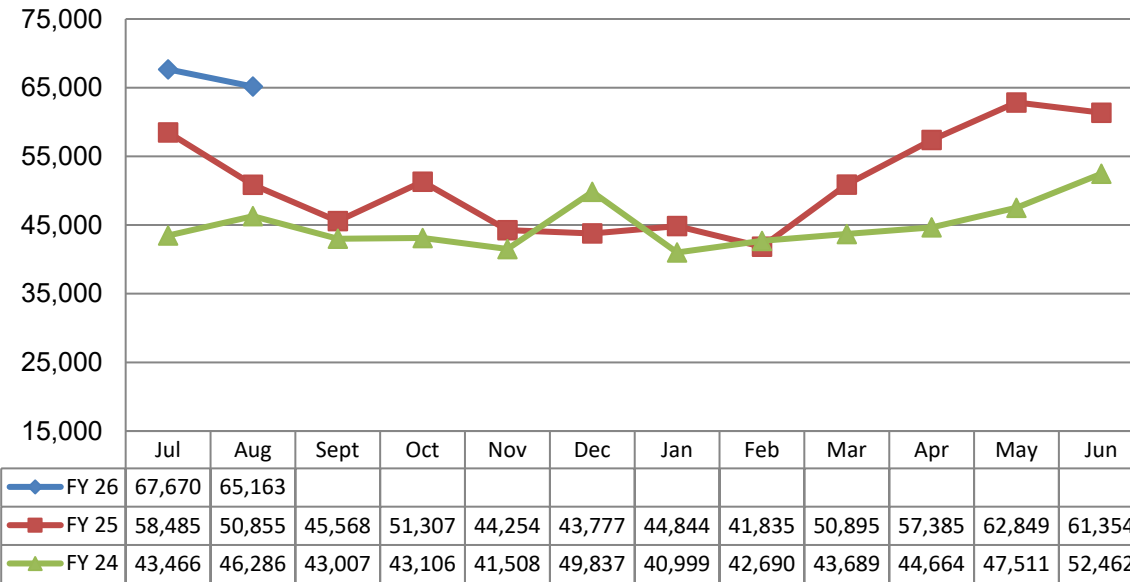


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

FY 2026 July 1, 2025 - August 1, 2025

Total Fixed Route Ridership



Maintenance Statistics

	FY 26	FY 25	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	144,373.20	77,961.79	+59.74%

Valid Customer Complaints per 100k Customers

FY 26	FY 25	Difference
6.02	9.15	- 41.26%

On-time Performance

Departures	FY 26	FY 25	Difference
No later than five (5) minutes past scheduled departure time.	78.8%	83.2%	- 5.42%

Scheduled Trips Adherence

Trips Operated	96.09%
Trips Not Operated	3.91%

Customers with Bikes or Mobility Devices

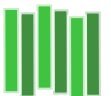
	FY 26	FY 25	Difference
Bikes	2,105	1,000	+ 71.18%
Mobility Devices	681	404	+51.06%

Customers Per Revenue Mile

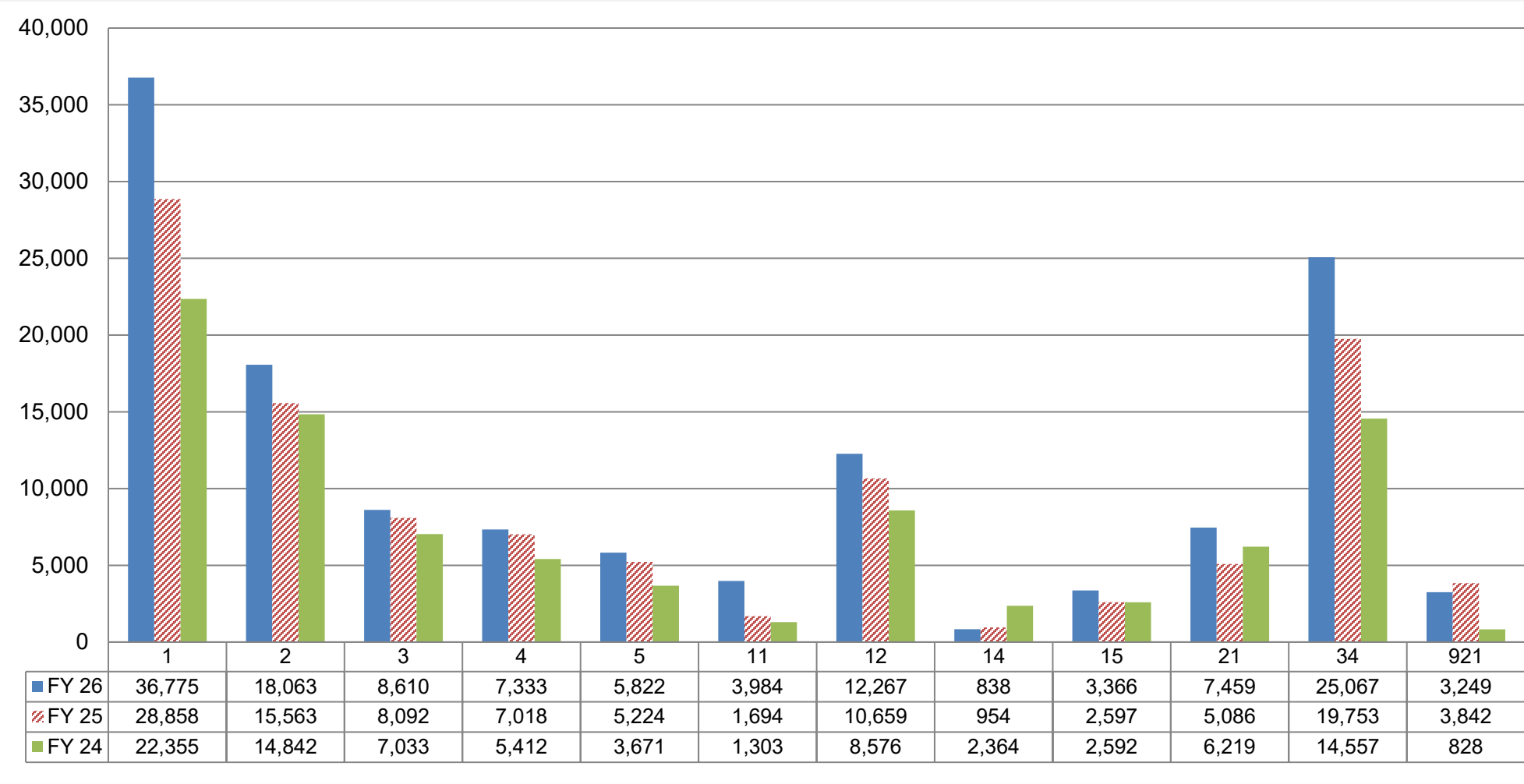
FY 26	FY 25	Difference
0.92	0.70	+ 27.16%

Preventable Accidents per 100k Miles

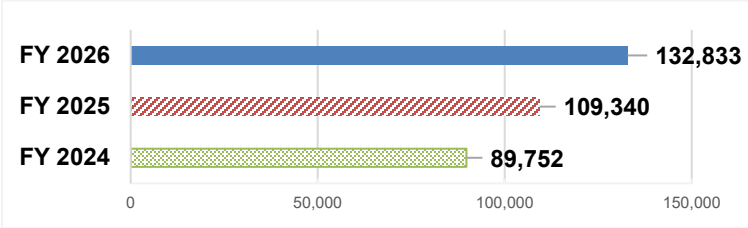
FY 26	FY 25	Difference
0.69	1.28	- 59.90%



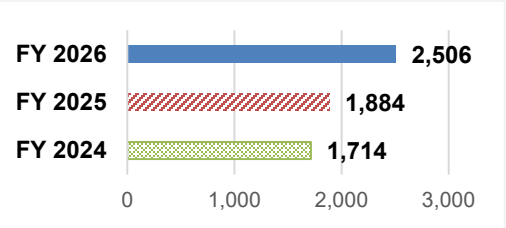
Total Ridership by Route



Total Annual System Ridership



Average Customers per Day



Average Customers per Hour

