

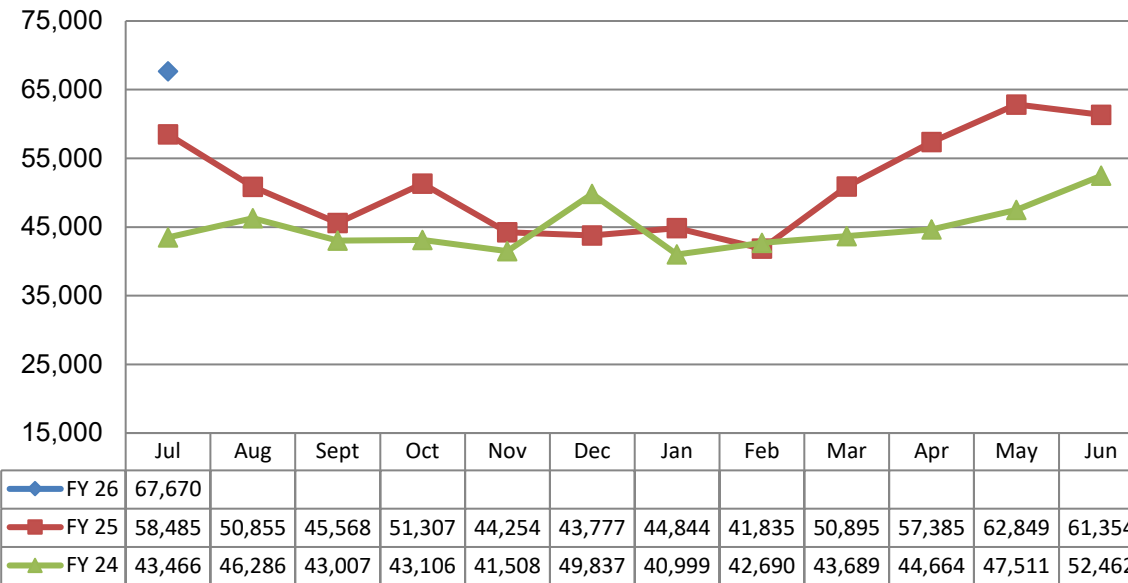


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

FY 2026 July 1, 2025

Total Fixed Route Ridership



Maintenance Statistics

	FY 26	FY 25	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	72,781.60	78,078.42	7.02%

Valid Customer Complaints per 100k Customers

FY 26	FY 25	Difference
5.91	5.13	+ 14.13%

On-time Performance

Departures	FY 26	FY 25	Difference
No later than five (5) minutes past scheduled departure time.	77.3%	85.7%	- 10.31%

Scheduled Trips Adherence

Trips Operated	96.89%
Trips Not Operated	3.11%

Customers with Bikes or Mobility Devices

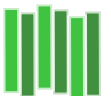
	FY 26	FY 25	Difference
Bikes	1,048	1,000	+ 4.69%
Mobility Devices	356	404	-12.63%

Customers Per Revenue Mile

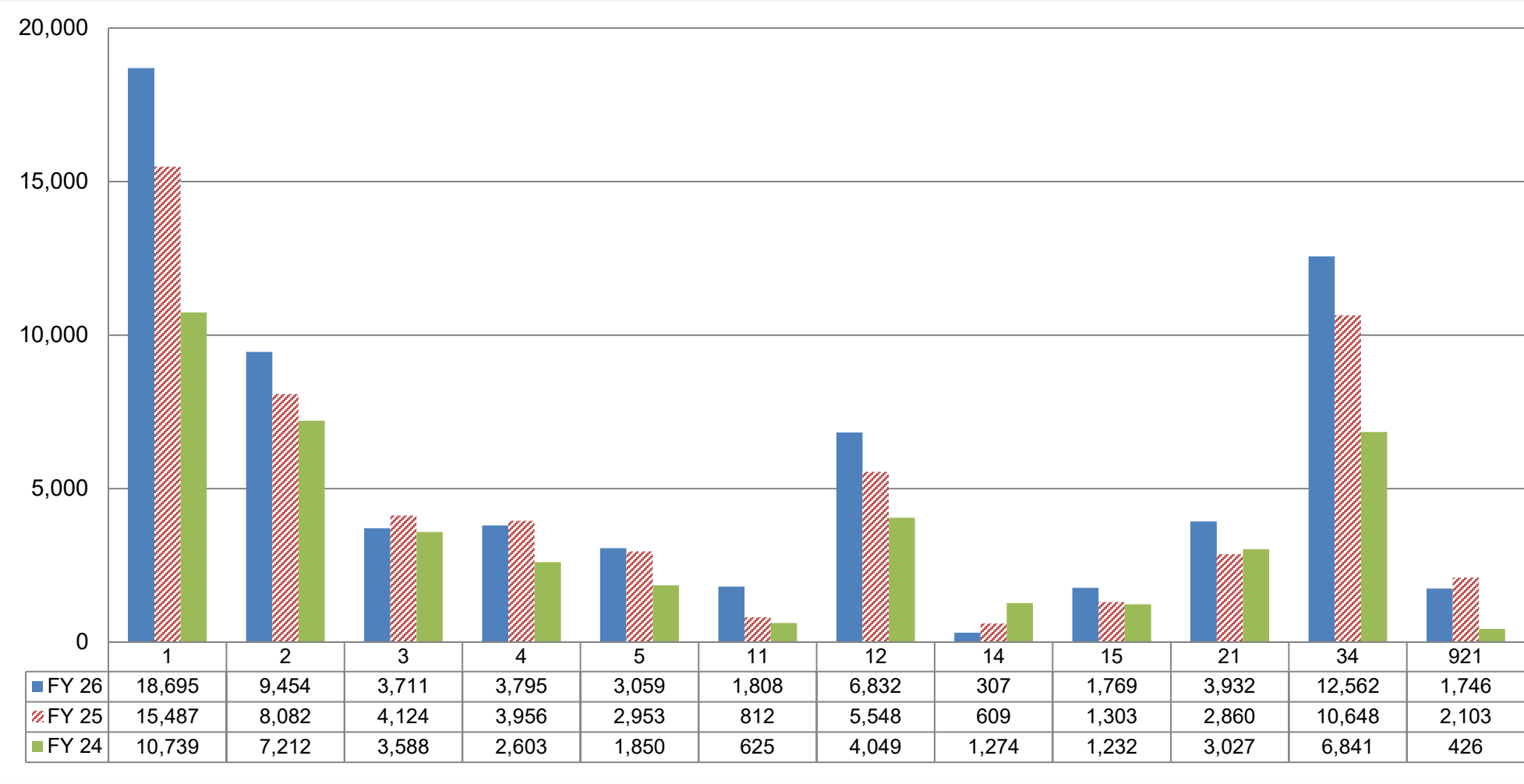
FY 26	FY 25	Difference
0.93	0.75	+ 21.43%

Preventable Accidents per 100k Miles

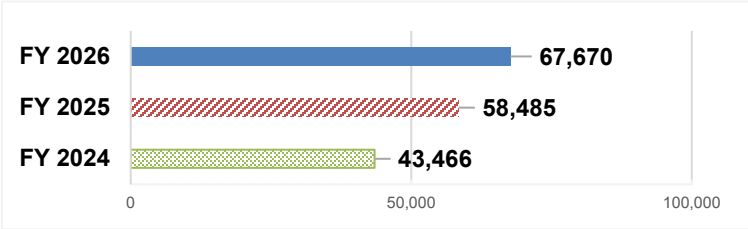
FY 26	FY 25	Difference
1.37	1.28	+ 6.79%



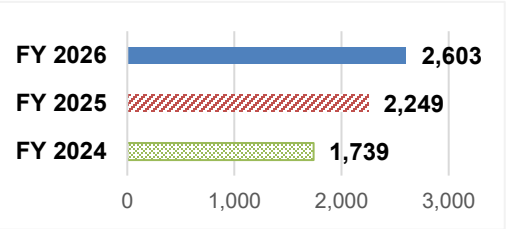
Total Ridership by Route



Total Annual System Ridership



Average Customers per Day



Average Customers per Hour

