



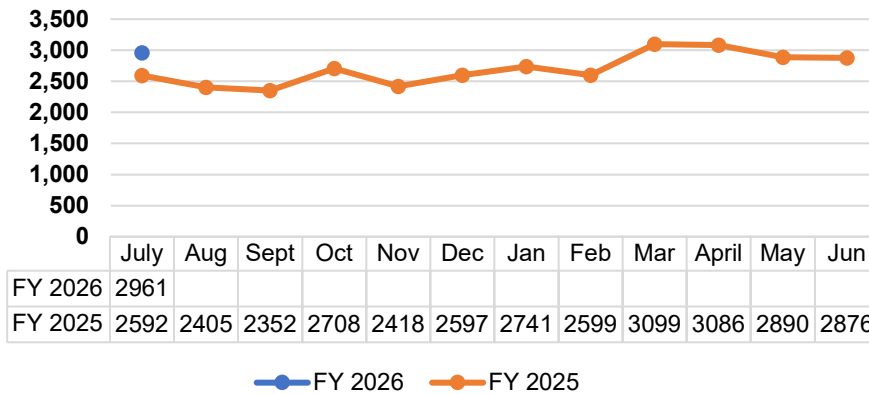
Berkshire Regional Transit Authority

Paratransit Service Performance Year to Date

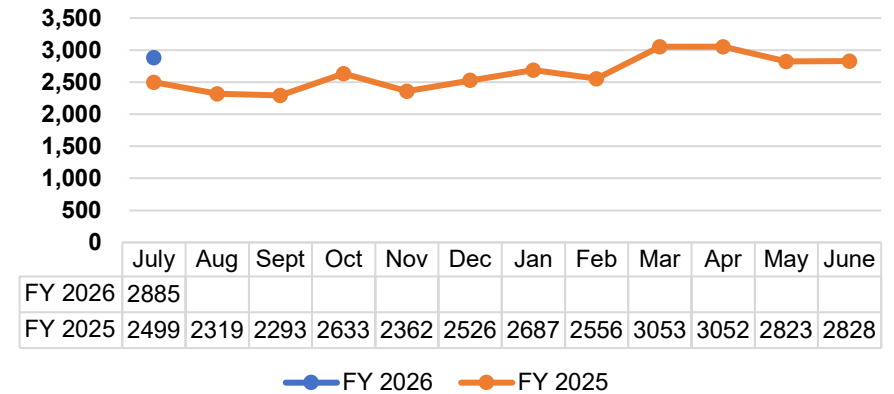
FY 2026 July 1, 2025

Ridership by Category

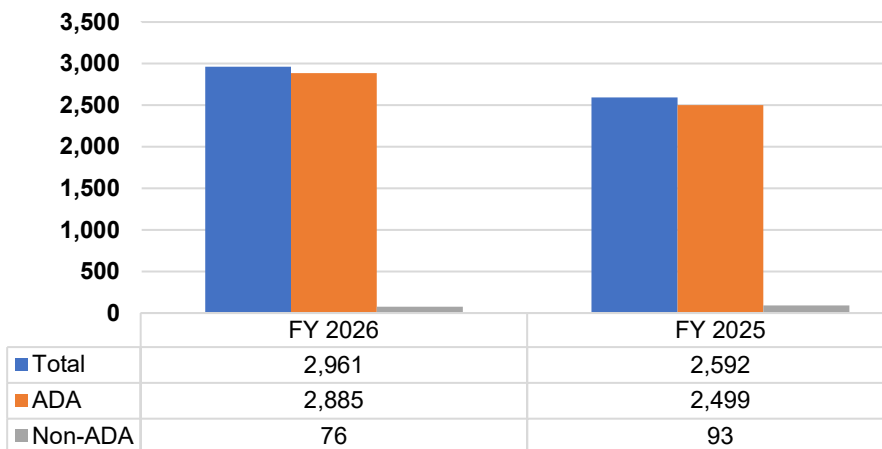
Total System Passengers by Month



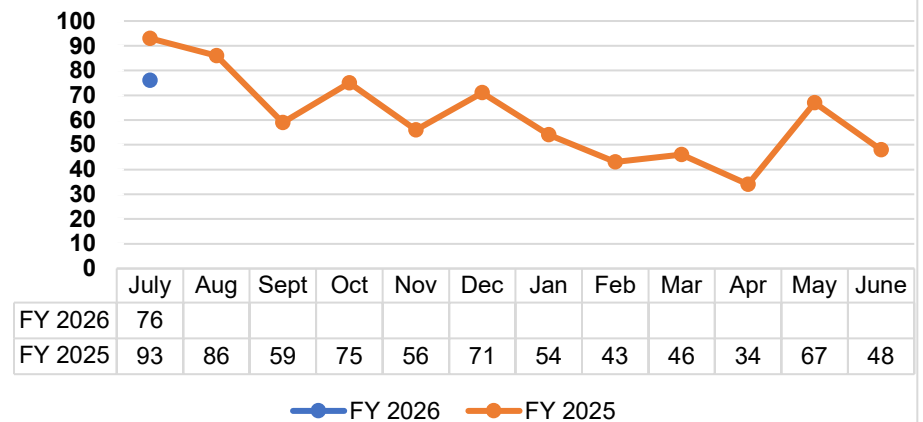
Total ADA Passengers



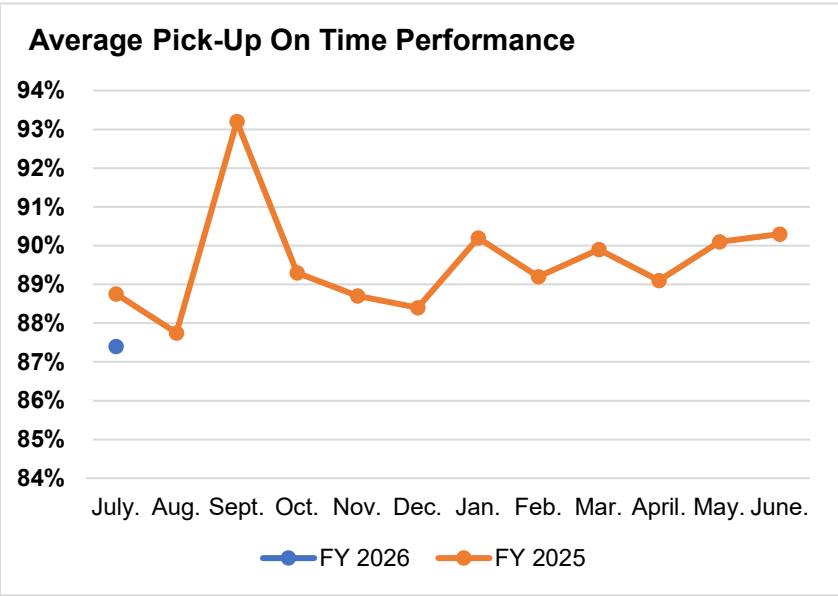
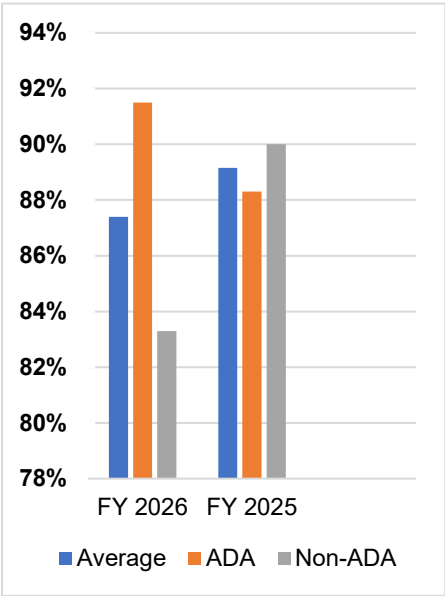
Total System Ridership Year to Date



Total Non-ADA Passengers



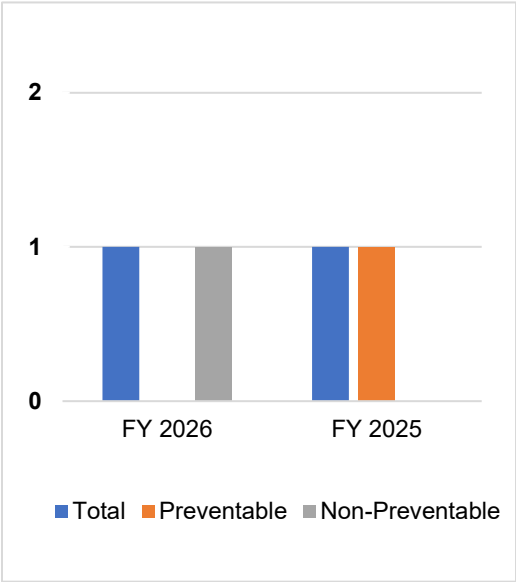
On Time Performance (Pick-Up OTP Only as of FY26 per MassOSA)



Customer Complaints (Valid)

Month	FY 26	FY 25
July	0	0
Aug.		
Sept.		
Oct.		
Nov.		
Dec.		
Jan.		
Feb.		
Mar.		
April		
May		
June		
Total	0	0

Accidents (Total YTD)



Preventable Accidents

Month	FY 26	FY 25
July	0	1
Aug.		
Sept.		
Oct.		
Nov.		
Dec.		
Jan.		
Feb.		
Mar.		
April		
May		
June		
Total	0	1

Mobility Devices (Total YTD)

