

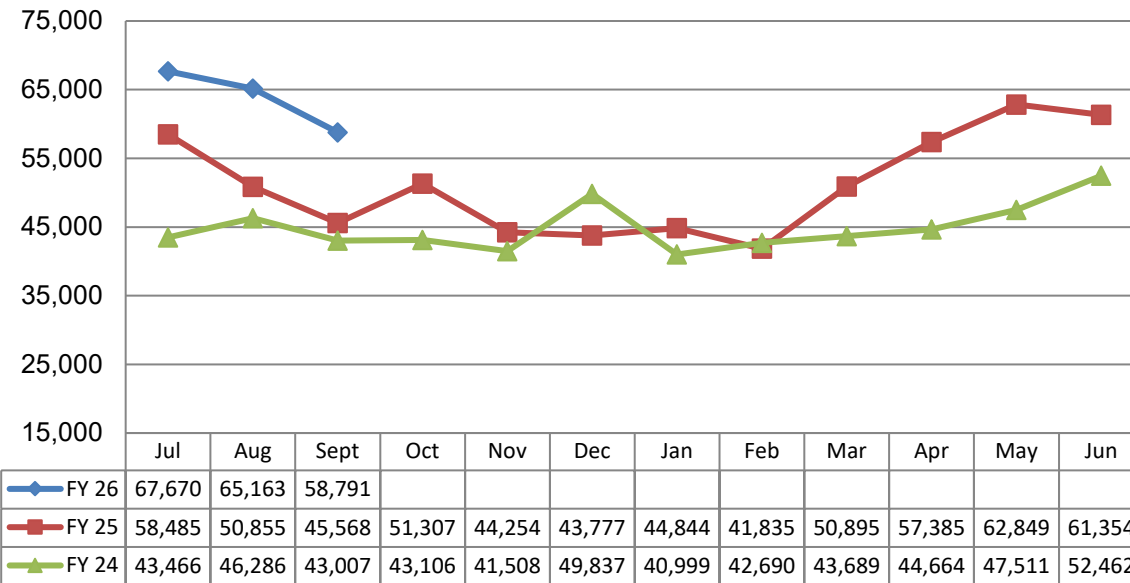


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

FY 2026 July 1, 2025 - September 1, 2025

Total Fixed Route Ridership



Maintenance Statistics

	FY 26	FY 25	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	66,159.10	23,853.36	+94%

Valid Customer Complaints per 100k Customers

FY 26	FY 25	Difference
5.22	9.04	- 53.58%

On-time Performance

Departures	FY 26	FY 25	Difference
No later than five (5) minutes past scheduled departure time.	83.5%	83.3%	+0.24%

Scheduled Trips Adherence

Trips Operated	94.67%
Trips Not Operated	5.33%

Customers with Bikes or Mobility Devices

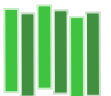
	FY 26	FY 25	Difference
Bikes	3,043	2,222	+ 31.18%
Mobility Devices	972	929	+4.52%

Customers Per Revenue Mile

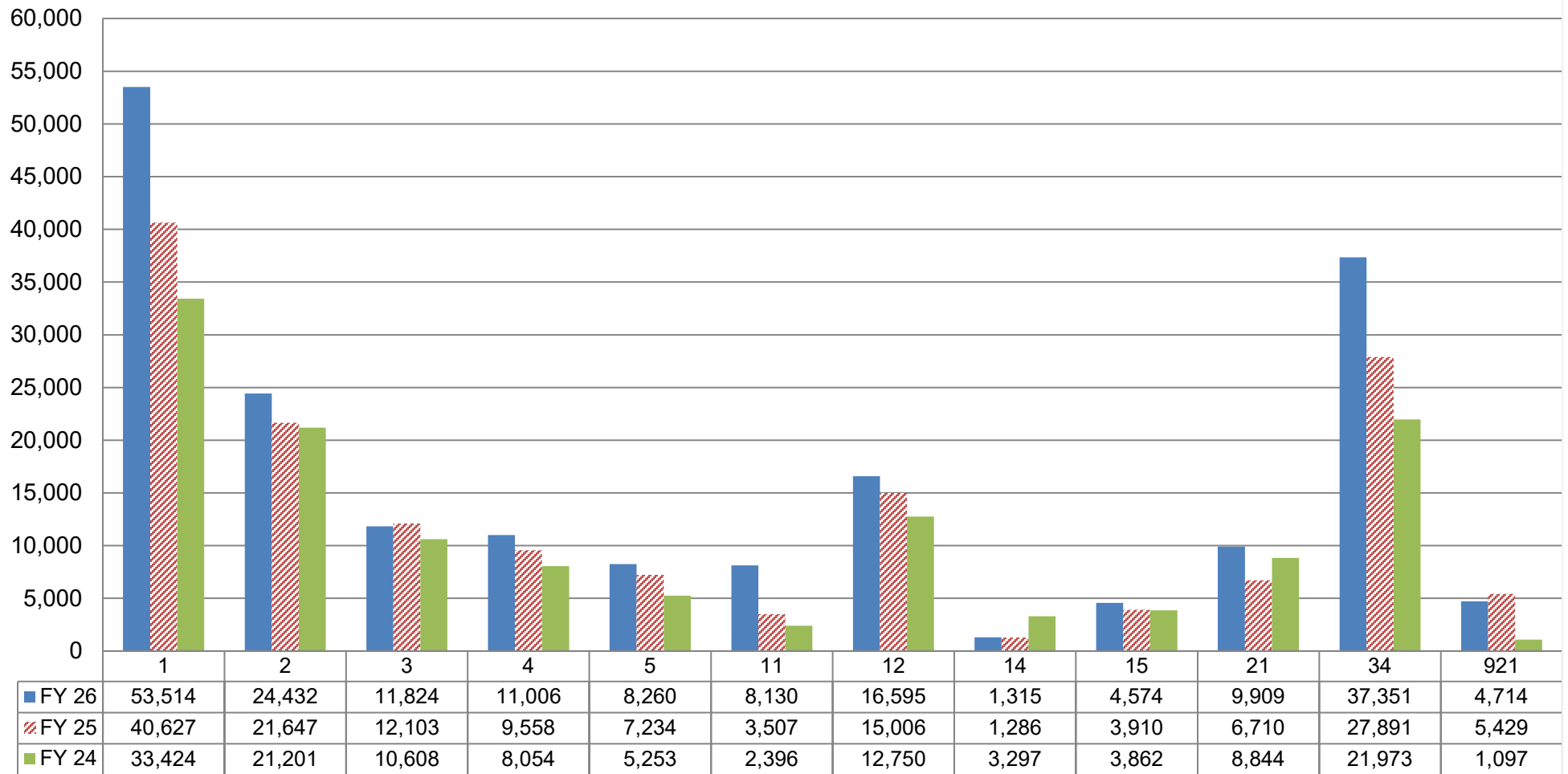
FY 26	FY 25	Difference
0.91	0.67	+ 30.38%

Preventable Accidents per 100k Miles

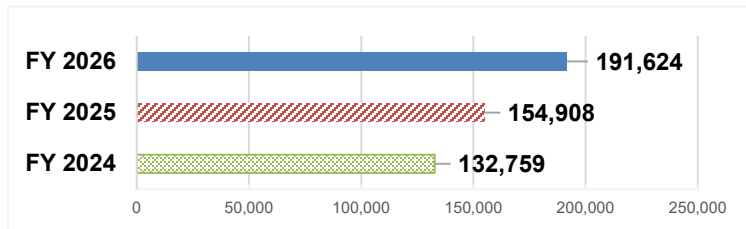
FY 26	FY 25	Difference
0.47	1.32	- 94.97%



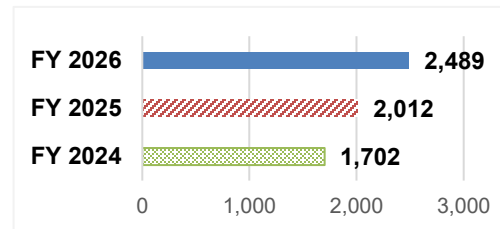
Total Ridership by Route



Total Annual System Ridership



Average Customers per Day



Average Customers per Hour

