

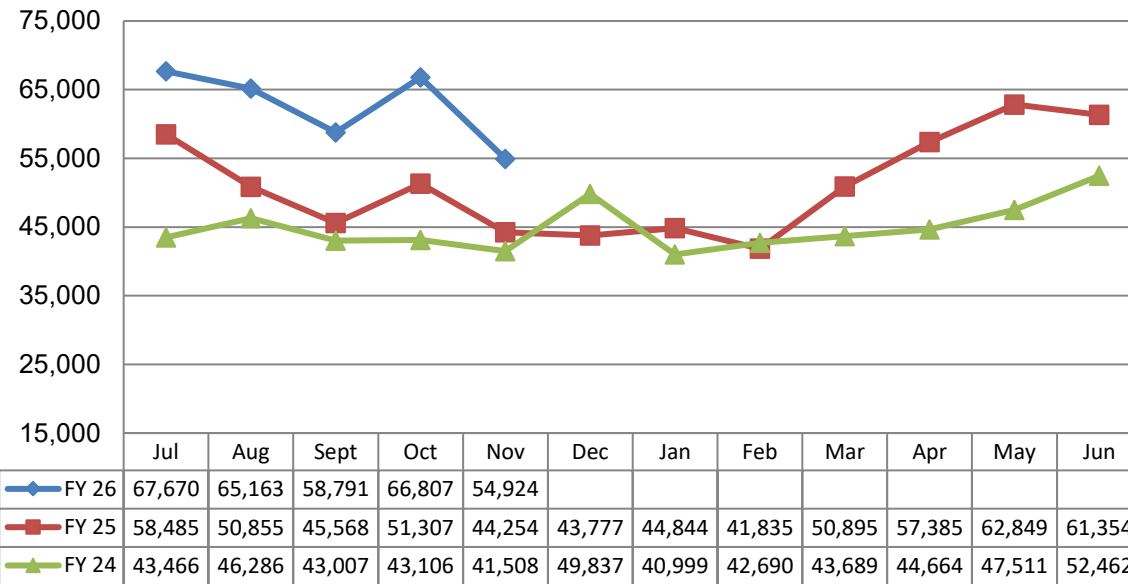


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

### FY 2026 July 1, 2025 - November 30, 2025

#### Total Fixed Route Ridership



#### On-time Performance

Departures	FY 26	FY 25	Difference
No later than five (5) minutes past scheduled departure time.	94.8%	77.0%	+0.23%

#### Scheduled Trips Adherence

Trips Operated	98.21%
Trips Not Operated	1.79%

#### Customers with Bikes or Mobility Devices

	FY 26	FY 25	Difference
Bikes	4,563	2,731	+ 67.08%
Mobility Devices	1,807	1,283	+40.84%

#### Maintenance Statistics

	FY 26	FY 25	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	67,378.35	71,280.80	-0.054%

#### Customers Per Revenue Mile

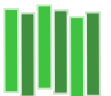
FY 26	FY 25	Difference
0.96	0.68	+ 41.17%

#### Valid Customer Complaints per 100k Customers

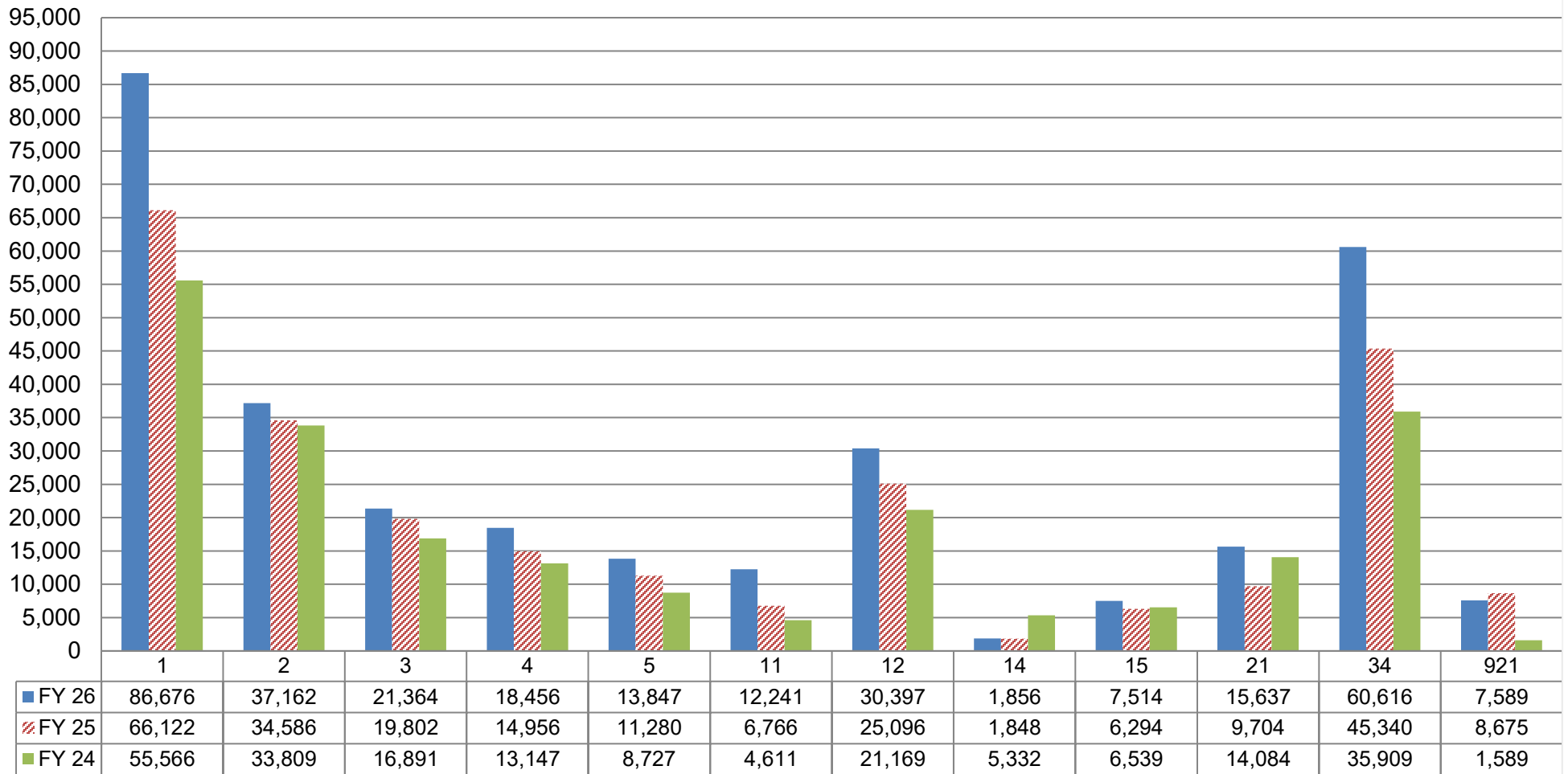
FY 26	FY 25	Difference
0.00	7.80	- 1.00%

#### Preventable Accidents per 100k Miles

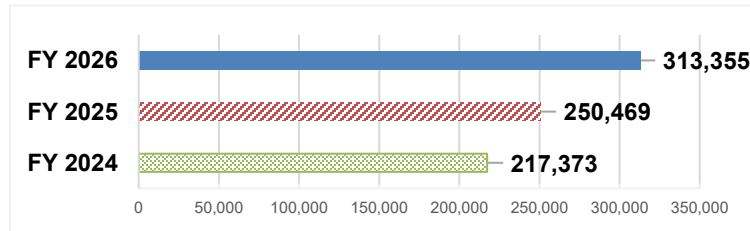
FY 26	FY 25	Difference
0.00	0.00	0.00%



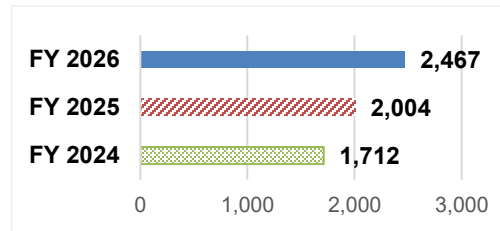
# Total Ridership by Route



## Total Annual System Ridership



## Average Customers per Day



## Average Customers per Hour

