

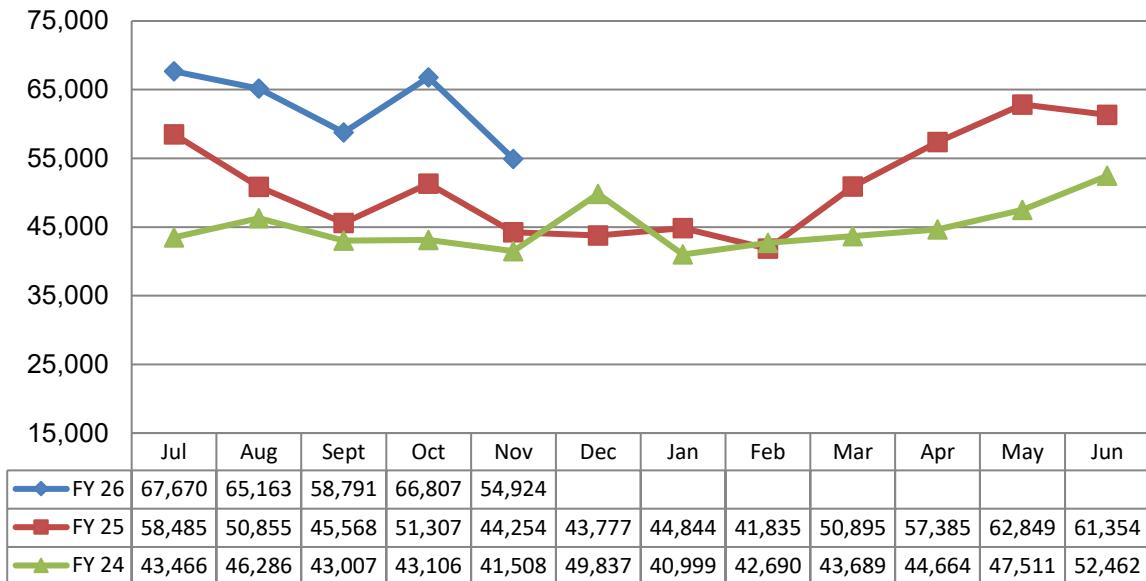


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

FY 2026 July 1, 2025 - November 30, 2025

Total Fixed Route Ridership



Maintenance Statistics

	FY 26	FY 25	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	67,378.35	71,280.80	-0.054%

Valid Customer Complaints per 100k Customers

FY 26	FY 25	Difference
0.00	7.80	- 1.00%

On-time Performance

Departures	FY 26	FY 25	Difference
No later than five (5) minutes past scheduled departure time.	94.8%	77.0%	+0.23%

Scheduled Trips Adherence

Trips Operated	98.21%
Trips Not Operated	1.79%

Customers with Bikes or Mobility Devices

	FY 26	FY 25	Difference
Bikes	4,563	2,731	+ 67.08%
Mobility Devices	1,807	1,283	+40.84%

Customers Per Revenue Mile

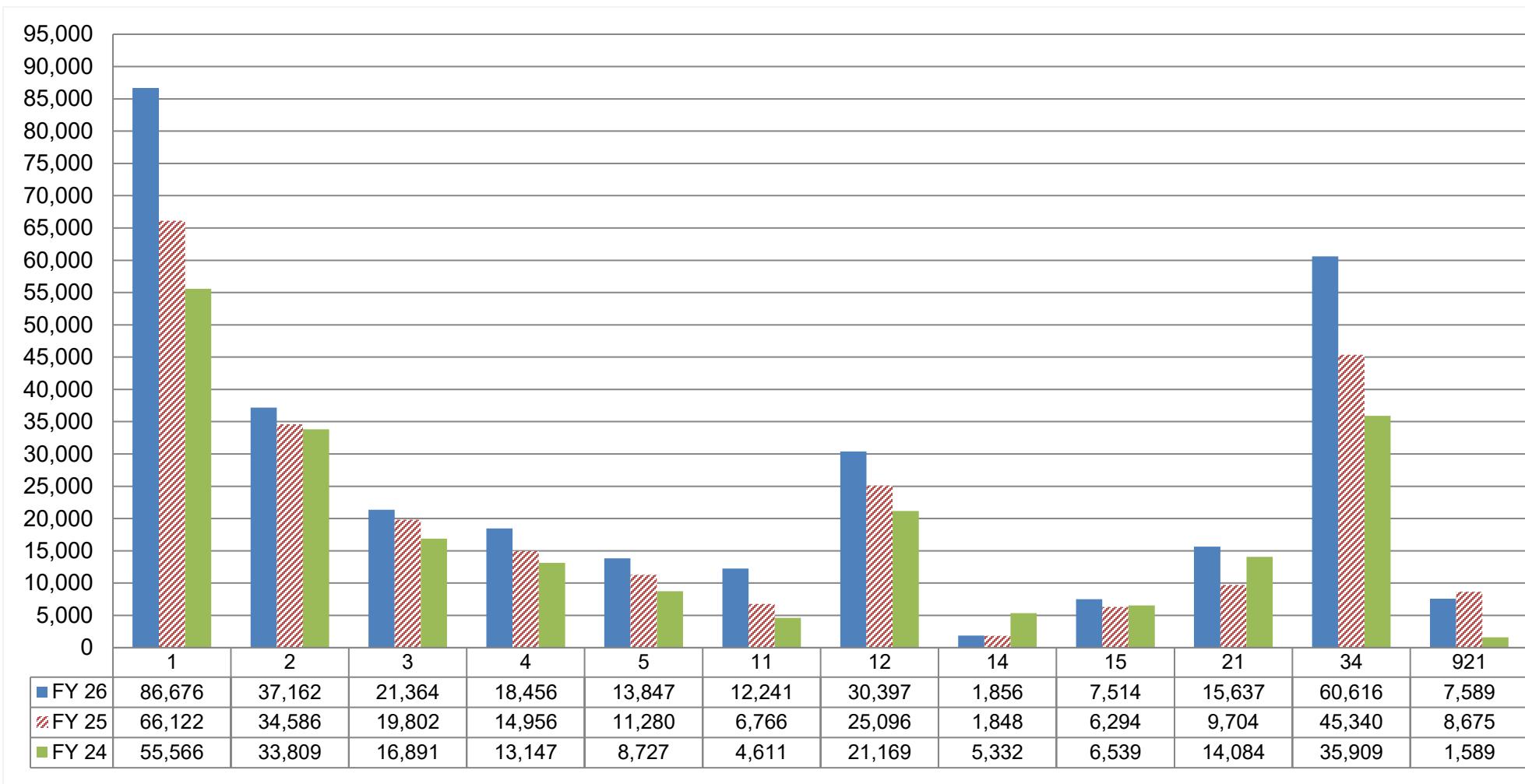
FY 26	FY 25	Difference
0.96	0.68	+ 41.17%

Preventable Accidents per 100k Miles

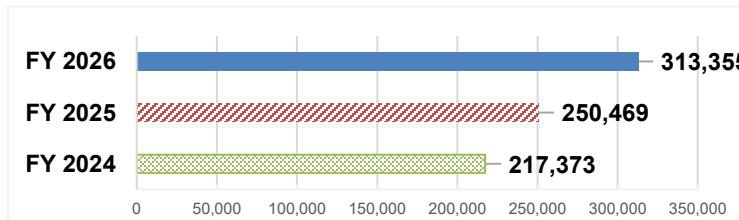
FY 26	FY 25	Difference
0.00	0.00	0.00%



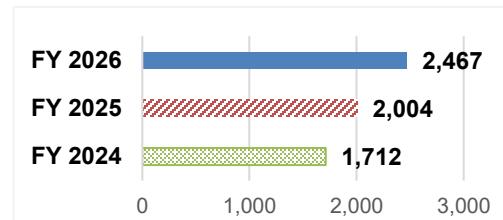
Total Ridership by Route



Total Annual System Ridership



Average Customers per Day



Average Customers per Hour

