



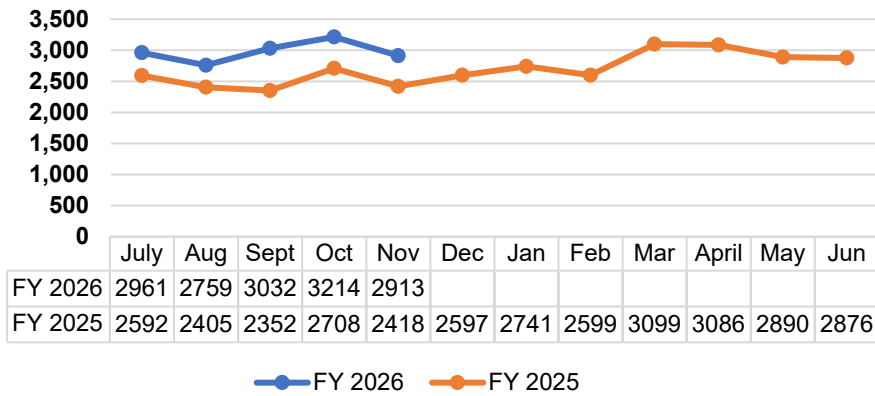
Berkshire Regional Transit Authority

Paratransit Service Performance Year to Date

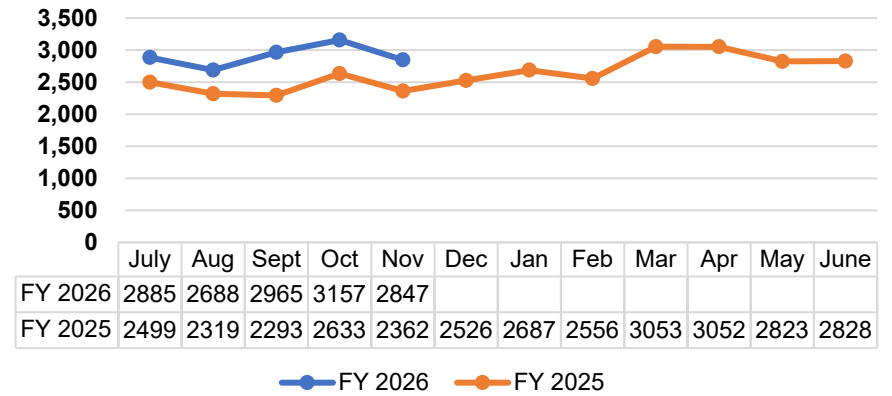
FY 2026 July 1, 2025 – November 30, 2025

Ridership by Category

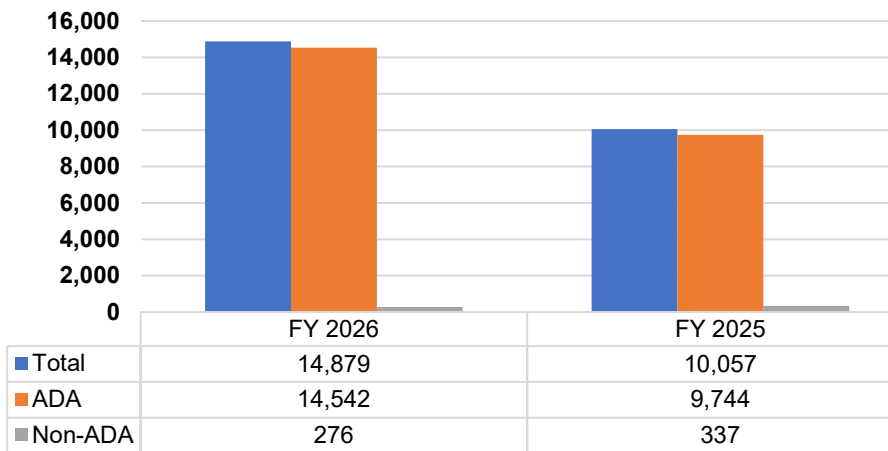
Total System Passengers by Month



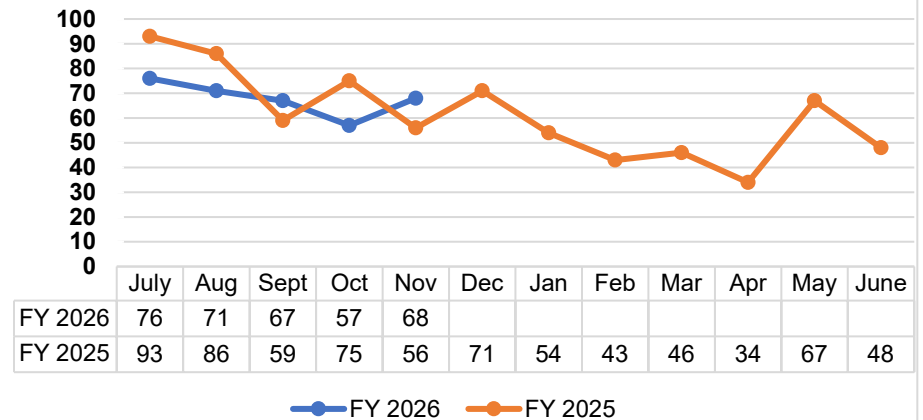
Total ADA Passengers



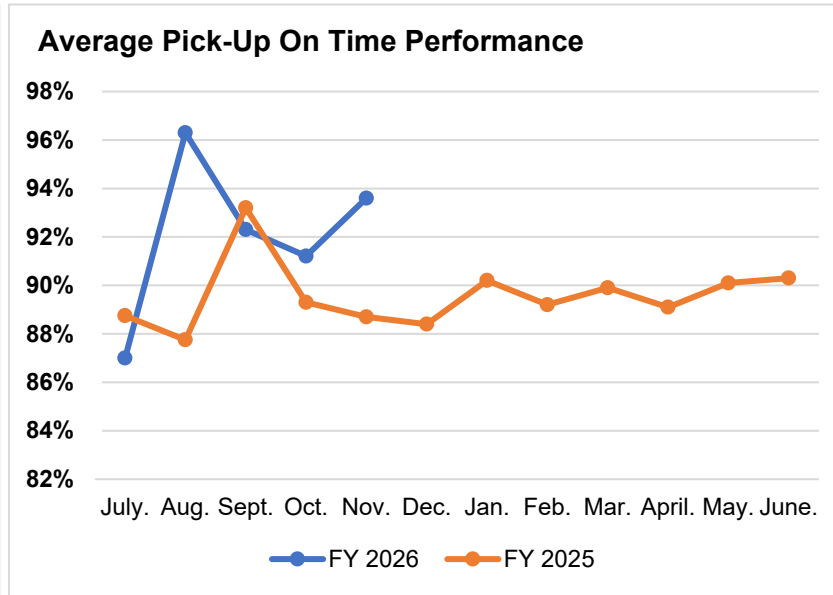
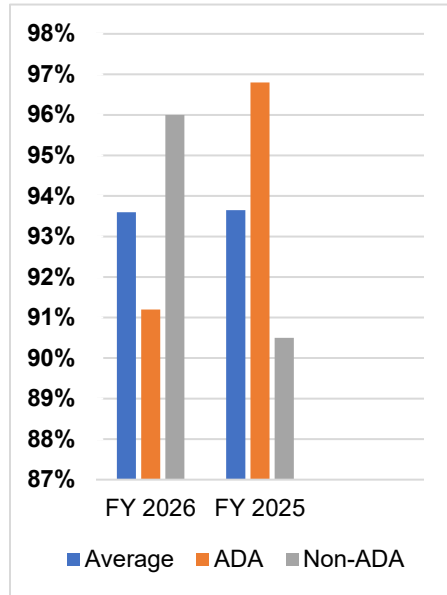
Total System Ridership Year to Date



Total Non-ADA Passengers



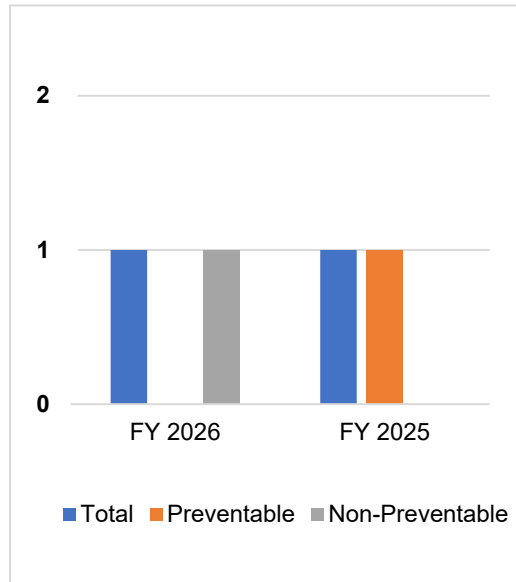
On Time Performance (Pick-Up OTP Only as of FY26 per MassOSA)



Customer Complaints (Valid)

Month	FY 26	FY 25
July	0	0
Aug.	0	3
Sept.	0	1
Oct.	0	0
Nov.	0	0
Dec.		
Jan.		
Feb.		
Mar.		
April		
May		
June		
Total	0	4

Accidents (Total YTD)



Preventable Accidents

Month	FY 26	FY 25
July	0	1
Aug.	0	0
Sept.	0	0
Oct.	0	0
Nov.	0	0
Dec.		
Jan.		
Feb.		
Mar.		
April		
May		
June		
Total	0	1

Mobility Devices (Total YTD)

