

What is the Link413 bus service?

Link413 is a new regional commuter bus service for Western Massachusetts. Beginning in early 2026, Link413 services operate across Berkshire, Franklin, and Hampshire Counties as a partnership of the Berkshire Regional Transit Authority (BRTA), Franklin Regional Transit Authority (FRTA), and the Pioneer Valley Transit Authority (PVTA).

Link413 services complement each partner Authority's local bus route networks, bolster connections to intercity bus services, develop demand for both new and existing Amtrak corridors, as well as positively impact local projects of all types within the 413 area-code.

How is Link413 funded?

The Link413 regional system is operating with pilot funding provided by the MassDOT Regional Transit Innovation and Connectivity grant programs.

These competitive grants provide funding for projects aimed at improving connectivity in rural areas currently underserved by existing transit options and for improving connectivity between Regional Transit Authority service areas.

During the first two years of pilot service, ridership and other performance metrics will be evaluated as we search for sustainable funding sources. Service performance metrics, ridership, and other system data will be publicly available periodically.

Where does Link413 go?



accessible to customers who use mobile devices, provide supportive high-back seating, and offer free Wi-Fi.



Customer Survey

We need to hear from you! Link413 routes are operating as a pilot program with limited funding from MassDOT. To continue development of this new service, we need your ridership and feedback including all comments and suggestions. All submissions are anonymous. **Complete online at bit.ly/Link413-survey**

Routes

Effective January 2026
Monday - Friday Only

901 Pittsfield - North Adams
via MA Route 8

903 North Adams - Greenfield
via MA Routes 116, 112, and 2

904 Pittsfield - Northampton
via MA Route 9

Ticket Prices (per trip)

Full Fare \$ 10.00

Reduced Fare* \$ 5.00

*Photo ID is required. Available to customers 60+ years old, with a Statewide Access Pass, or with a Medicare Card.

Free Fare** \$ 0.00

**Available to children younger than 5 years old or customers with a Massachusetts Commission for the Blind ID Card.

Purchase all Link413 tickets using the MassDOT BusPlus+ mobile app or pay on the bus with exact change only. No advanced ticket reservations are ever required.



Ticket Prices

\$10.00	Full Fare	Pay with BusPlus+ or cash on the bus. Each person must have a ticket and each ticket is only valid for a single one-way trip. No refunds.
\$5.00	Reduced Fare	Reduced Fare tickets only available to customers 60+ years old with a picture ID, with a Mass. Statewide Access Pass, and with a Medicare Card. Pay with BusPlus+ app or cash on vehicle. No refunds.
\$0.00	Free Fare	Free travel is only available to children younger than 5 years old when accompanied by an adult or customers with a Mass. Commission for the Blind ID card.



901 Pittsfield - North Adams

To North Adams (northbound)		
Pittsfield ITC	6:30 am	3:15 pm
North Adams Center	7:15 am	4:00 pm
Transfer to: 903 BRTA		

To Pittsfield (southbound)		
North Adams Center	11:15 am	7:45 pm
Pittsfield ITC	12:00 pm	8:30 pm
Transfer to: 904 BRTA AMTRAK		

Buy Tickets



Bus Tracker



903 North Adams - Greenfield

To Greenfield (eastbound)

North Adams Center	7:30 am	9:30 am	4:15 pm	6:15 pm
Adams Ctr (E)	7:45 am	9:45 am	4:30 pm	6:30 pm
Savoy Ctr (E)	8:00 am	10:00 am	4:45 pm	6:45 pm
Planfield Ctr (E)	8:10 am	10:10 am	4:55 pm	6:55 pm
Ashfield Ctr (E)	8:20 am	10:20 am	5:05 pm	7:05 pm
Charlemont Park&Ride	8:35 am	10:35 am	5:20 pm	7:20 pm
JWO Transit Center	9:00 am	11:00 am	5:45 pm	7:45 pm

Transfer to: FRTA PVTA AMTRAK Intercity

To North Adams (westbound)

JWO Transit Center	7:30 am	9:30 am	4:30 pm	6:15 pm
Charlemont Park&Ride	7:55 am	9:55 am	4:55 pm	6:40 pm
Ashfield Ctr (W)	8:10 am	10:10 am	5:10 pm	6:55 pm
Planfield Ctr (W)	8:20 am	10:20 am	5:20 pm	7:05 pm
Savoy Ctr (W)	8:30 am	10:30 am	5:30 pm	7:15 pm
Adams Ctr (W)	8:45 am	10:45 am	5:45 pm	7:30 pm
North Adams Center	9:00 am	11:00 am	6:00 pm	7:45 pm

Transfer to: 901 BRTA

904 Pittsfield - Northampton

To Northampton (eastbound)

Pittsfield ITC	7:30 am	9:30 am	5:30 pm	7:30 pm
Dalton Ctr (E)	7:45 am	9:45 am	5:45 pm	7:45 pm
Windsor Ctr (E)	8:00 am	10:00 am	6:00 pm	8:00 pm
Cummington Ctr (E)	8:15 am	10:15 am	6:15 pm	8:15 pm
Goshen Ctr (E)	8:25 am	10:25 am	6:25 pm	8:25 pm
Williamsburg Ctr (E)	8:35 am	10:35 am	6:35 pm	8:35 pm
Academy of Music	8:50 am	10:50 am	6:50 pm	8:50 pm
Northampton Amtrak	9:00 am	11:00 am	7:00 pm	9:00 pm

Transfer to: FRTA PVTA AMTRAK Intercity

To Pittsfield (westbound)

Northampton Amtrak	7:30 am	9:30 am	5:30 pm	7:30 pm
Main/Masonic (W)	7:40 am	9:40 am	5:40 pm	7:40 pm
Williamsburg Ctr (W)	7:55 am	9:55 am	5:55 pm	7:55 pm
Goshen Ctr (W)	8:05 am	10:05 am	6:05 pm	8:05 pm
Cummington Ctr (W)	8:15 am	10:15 am	6:15 pm	8:15 pm
Windsor Ctr (W)	8:30 am	10:30 am	6:30 pm	8:30 pm
Dalton Ctr (W)	8:45 am	10:45 am	6:45 pm	8:45 pm
Pittsfield ITC	9:00 am	11:00 am	7:00 pm	9:00 pm

Transfer to: 901 BRTA AMTRAK Intercity

Title VI Statement

No person will be discriminated against based on their race, color, nation origin, religion, ancestry, gender, age, disability status, sexual orientation, gender identity, veteran's status, or any other protected class. They will not be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination as it relates to the services provided by these Authorities.

For more information, call 1-800-292-2782 or visit bit.ly/Link413