

510 NORTH STREET

Route Realignment Proposal

FIXING RELIABILITY FOR OUR CUSTOMERS

REVISED FEBRUARY 3, 2026

Proposal

Summary

The Berkshire Regional Transit Authority (BRTA) is proposing targeted service adjustments to stabilize daily operations, reduce service cancellations, and support the launch of future regional connectivity service. This proposal aligns service levels with current staffing availability while preserving core mobility and introducing mitigation strategies to maintain countywide connectivity.

Staffing & Reliability Context

BRTA currently operates 36 weekday runs with 26 available drivers, resulting in 10–13 open runs available for coverage each day. The proposed plan reduces weekday service to 30 runs while maintaining 26 drivers, reducing open runs available for coverage to approximately five per day.

Staffing Coverage

Day	Scenario	Runs	Drivers	Open Runs Available for Coverage
Weekday	Current	36	26	10–13
Weekday	Proposed	30	26	5
Saturday	Current	20	15	5
Saturday	Proposed	20	15	5

Realignment Proposals

Services Changes

Mitigation & Service Preservation

- Elimination of Routes 1A, 2A, 21A, and 921.
- Evening service reductions on select routes, using data driven decisions, where ridership declines.
- Elimination of Route 14 now serviced as an extension of Route 12 to 8:55 PM.
- Route 21(B) operates as an all-day South County Loop with extended evening service.
- Route 34 concludes service at 8:15 PM with last inbound trip as Route 1 ending at the ITC at 9:25 PM before returning to the garage.
- BRTA will introduce Route 999, a limited-stop regional connector preserving north–south county mobility through North Adams, Adams, Cheshire, Lenox, Lee, and Stockbridge.

Realignment Details

ROUTE AND RIDERSHIP
INFORMATION



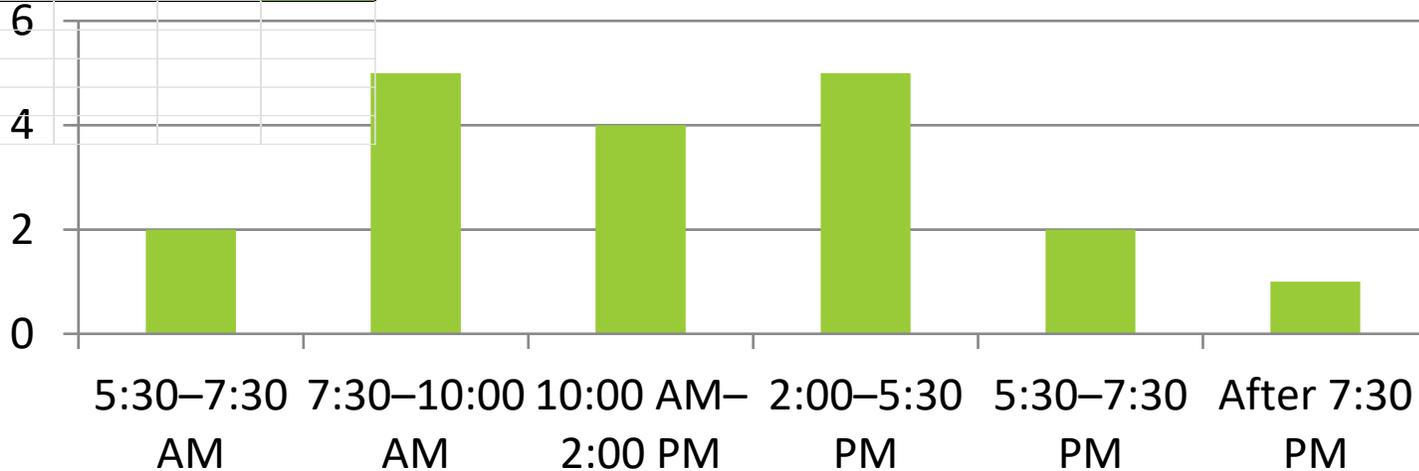
**Route 1
Pittsfield - North Adams**

Effectivexx/xx/26

Outbound (towards North Adams)								
	B							
Intermodal Center	6:30	8:30	10:30	12:30	2:30	4:30	6:30	-
Tyler St and Plunkett St (out)	6:38	8:38	10:38	12:38	2:38	4:38	6:38	-
Dalton Ave & Connecticut Ave (out)	6:42	8:42	10:42	12:42	2:42	4:42	6:42	-
Crane Ave (McDonald's)	6:45	8:45	10:45	12:45	2:45	4:45	6:45	-
Berkshire Mall (Food Ct)	R	R	R	R	R	R	R	-
Cheshire Ctr on Railroad St (out)	7:05	9:05	11:05	1:05	3:05	5:05	7:05	-
Adams Ctr on Town Common (out)	7:16	9:16	11:15	1:15	3:15	5:15	7:15	-
Walmart North Adams	7:30	9:30	11:30	1:30	3:30	5:30	7:30	-

Inbound (towards Pittsfield)								
	B	34A (W)						
Walmart North Adams	7:30	9:30	11:30	1:30	3:30	5:30	7:30	8:30
Adams Ctr on Commercial St (in)	7:40	9:40	11:40	1:40	3:40	5:40	7:40	8:40
Cheshire Ctr on Railroad St (in)	7:50	9:50	11:50	1:50	3:50	5:50	7:50	8:50
Berkshire Mall (Food Ct)	R	R	R	R	R	R	R	R
Crane Ave (McDonald's)	8:10	10:10	12:10	2:10	4:10	6:10	8:10	9:10
Dalton Ave & Thorndyke Ave (in)	8:13	10:13	12:13	2:13	4:13	6:13	8:13	9:13
Tyler St and Plunkett St.(in)	8:18	10:18	12:18	2:18	4:18	6:18	8:18	9:18
Intermodal Center	8:25	10:25	12:25	2:25	4:25	6:25	8:25 G	9:25 G

E- bus departs Downing 15 minutes before ITC arrival via Dalton Ave Tyler St
W-Rte 34 continues as Route 1 to the ITC
G-bus returns to Downing via Dalton Ave
R-request



Route 1 Average Wkday/ Hour
Rev 2-3-2026

**Route 2
Pittsfield - Lee**

Effective xx/xx/26

Outbound (towards Lee)

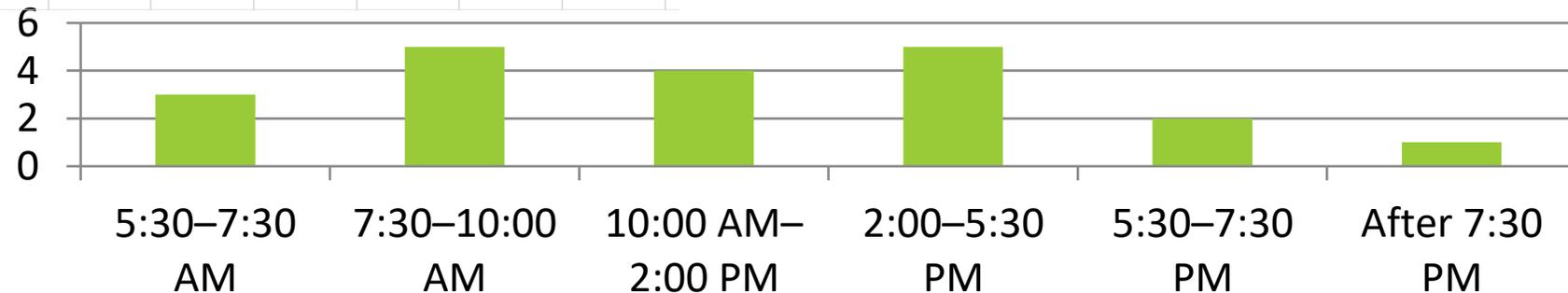
	B							
Intermodal Center	6:00 E	7:30	9:30	11:30	1:30	3:30	5:30	7:30
****877 South St****	-	-	-	-	-	-	-	-
****Bousquet Mountain Resort****	-	-	-	-	-	-	-	-
Stop & Shop	-	7:43	9:43	11:43	1:43	3:43	5:43	7:43
Market 32 Lenox	-	7:48	9:48	11:48	1:48	3:48	5:48	7:48
****Lenox Commons****	-	-	-	-	-	-	-	-
Lenox Town Hall - Lenox Ctr(out)	6:15	8:00	10:00	12:00	2:00	4:00	6:00	8:00
Lenoxdale Ctr on Crystal St (out)	-	8:05	10:05	12:05	2:05	4:05	6:05	8:05
****Crossways Housing****	-	-	-	-	-	-	-	-
Lee Ctr on Main St (out)	6:25	8:15	10:15	12:15	2:15	4:15	6:15	8:15
Big Y Market Lee (out)	-	8:20	10:20	12:20	2:20	4:20	6:20	8:20
Prime Outlets	6:30	8:25	10:25	12:25	2:25	4:25	6:25	8:25

Inbound (towards Pittsfield)

	B							
Prime Outlets	6:30	8:30	10:30	12:30	2:30	4:30	6:30	8:30
Big Y Market Lee (in)	6:33	8:33	10:33	12:33	2:33	4:33	6:33	8:33
Lee Ctr on Main St (in)	6:36	8:36	10:36	12:36	2:36	4:36	6:36	8:36
****Crossways Housing****	-	-	-	-	-	-	-	-
Lenoxdale Ctr on Crystal St. (in)	6:47	8:43	10:43	12:43	2:43	4:43	6:43	8:43
Lenox Town Hall - Lenox Ctr (in)	6:55	8:50	10:50	12:50	2:50	4:50	6:50	8:50
****Lenox Commons****	-	-	-	-	-	-	-	-
Market 32 Lenox	7:03	9:03	11:03	1:03	3:03	5:03	7:03	9:03
Stop & Shop	7:08	9:08	11:08	1:08	3:08	5:08	7:08	9:08
****Bousquet Mountain Resort****	-	-	-	-	-	-	-	-
****877 South St****	-	-	-	-	-	-	-	-
Intermodal Center	7:20	9:20	11:20	1:20	3:20	5:20	7:20 G	9:20 G

E-bus departs Downing 15 minutes before ITC arrival via East St

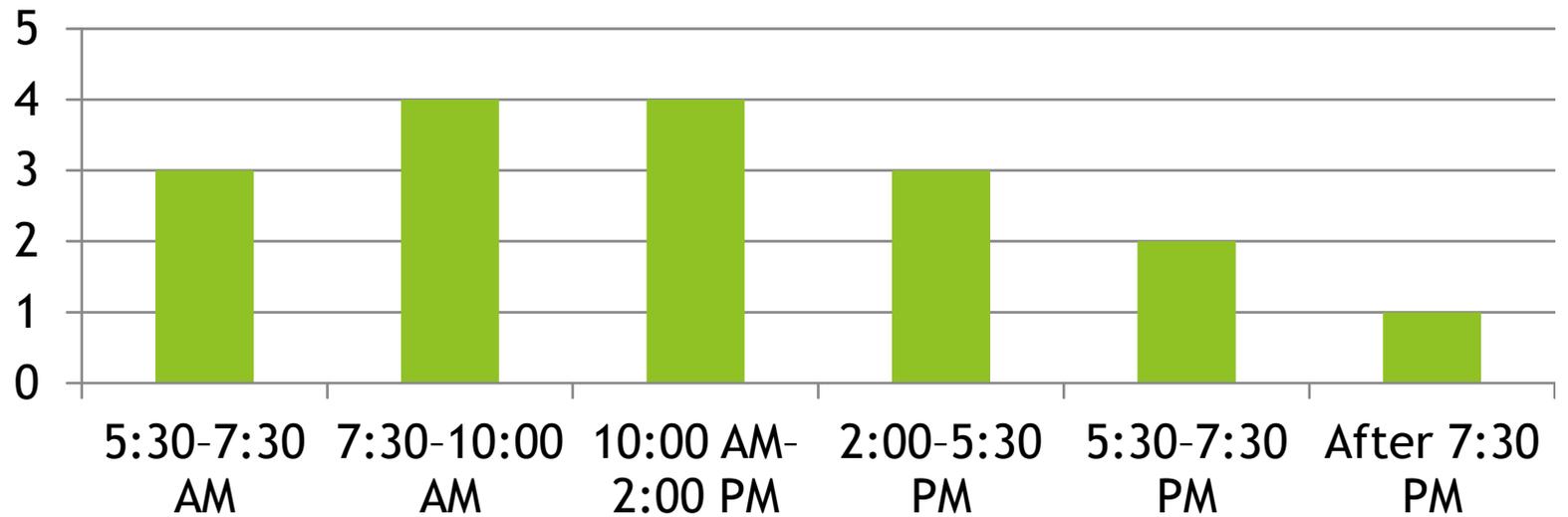
G-Bus returns to Downing via East St



Route 2 Average Wkday/ Hour

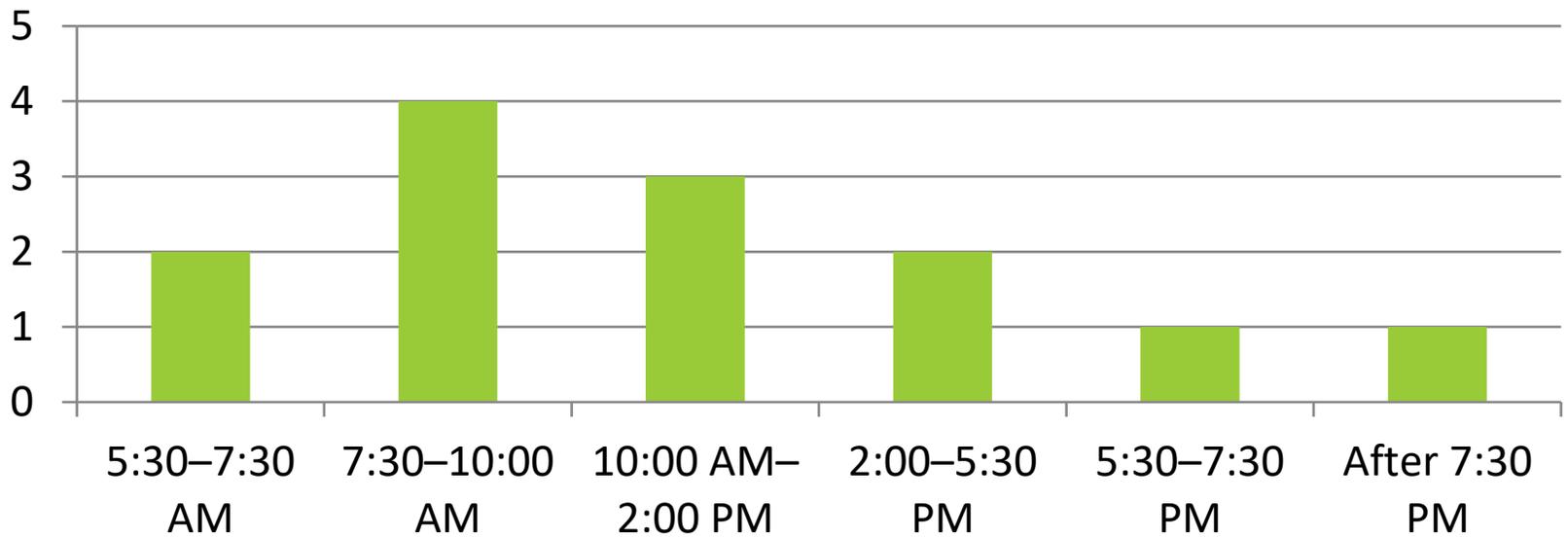
Rev 2-3-2026

Route 11														
Berkshire Community College	Weekday													
Effective xx/xx/26														
Outbound (towards BCC)														
Intermodal Center	6:30	7:30	8:30	9:30	10:30	11:30	12:30	2:00	3:00	4:00	5:00	6:00	7:00	
BMC Hillcrest Campus (out)	6:40	7:40	8:40	9:40	10:40	11:40	12:40	2:10	3:10	4:10	5:10	6:10	7:10	
BCC	6:50	7:50	8:50	9:50	10:50	11:50	12:50	2:15	3:15	4:15	5:15	6:15	7:15	
Inbound (towards ITC)														
BCC	6:50	7:50	8:50	9:50	10:50	11:50	12:50	2:15	3:15	4:15	5:15	6:15	7:15	
West St & S Onota St (in)	6:55	7:55	8:55	9:55	10:55	11:55	12:55	2:20	3:20	4:20	5:20	6:20	7:20	
Intermodal Center	7:00	8:00	9:00	10:00	11:00	12:00	1:00	2:25	3:25	4:25	5:25	6:25	7:25 G	
G-Bus returns to Downing via East St Hubbard Ave														



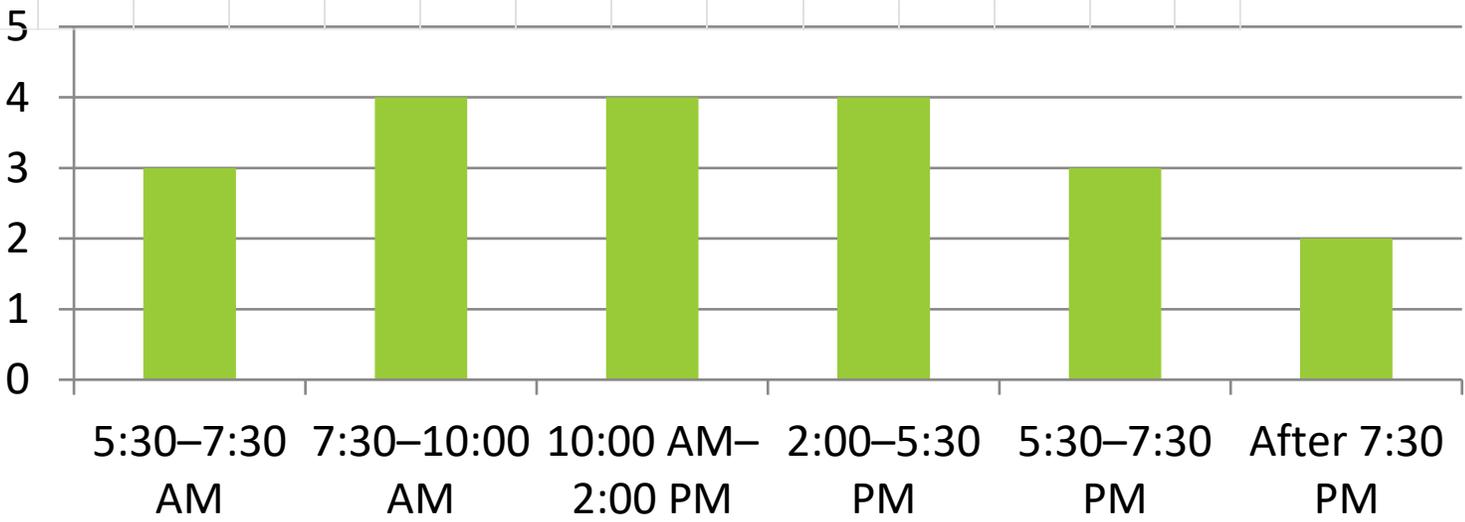
Route 11 Average Wkday/ Hour
Rev 2-3-2026

Route 15	WEEKDAY														
West Pittsfield - Lebanon Ave															
Effective xx/xx/26															
Outbound (towards Lebanon Ave)															
Intermodal Center	5:30 E	6:00	7:00	8:00	9:00	10:00	11:00	12:00	1:30	2:30	3:30	4:30	5:30	6:30	
Clapp Park	5:35	6:05	7:05	8:05	9:05	10:05	11:05	12:05	1:35	2:35	3:35	4:35	5:35	6:35	
Callahan Drive	5:45	6:15	7:15	8:15	9:15	10:15	11:15	12:15	1:45	2:45	3:45	4:45	5:45	6:45	
****Hancock Shaker Village****	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Inbound (towards ITC)															
****Hancock Shaker Village****	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Callahan Drive	5:45	6:15	7:15	8:15	9:15	10:15	11:15	12:15	1:45	2:45	3:45	4:45	5:45	6:45	
Clapp Park	5:55	6:25	7:25	8:25	9:25	10:25	11:25	12:25	1:55	2:55	3:55	4:55	5:55	6:55	
ITC	6:00	6:30	7:30	8:30	9:30	10:30	11:30	12:30	2:00	3:00	4:00	5:00	6:00	7:00	
E-Bus departs Downing 15 minutes before ITC arrival via Tyler St															



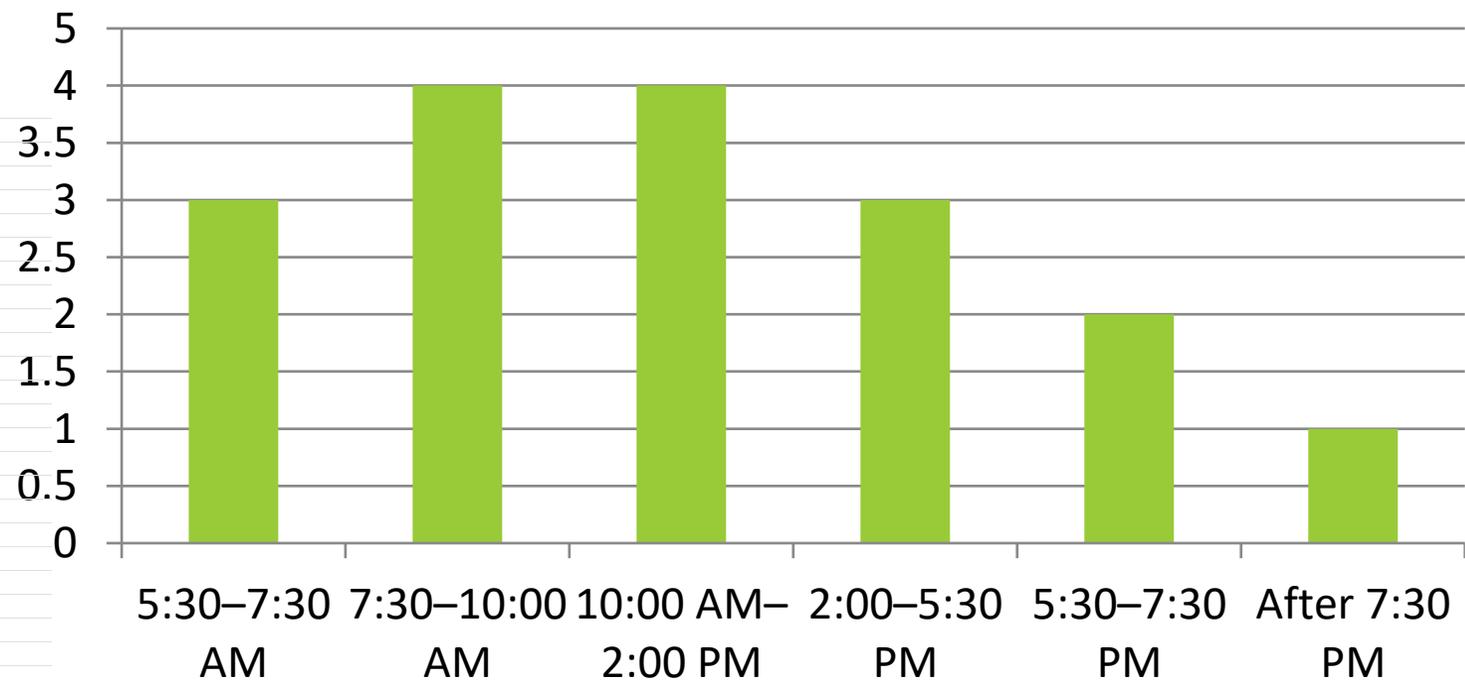
Route 15 Average Wkday/ Hour
Rev 2-3-2026

Route 12																	
Southeast Loop																	
Effective xx/xx/26																	
Loop																	
Intermodal Center		6:30	7:30	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30	5:30	6:30	7:30	8:30	
Elm & Holmes		6:36	7:36	8:36	9:36	10:36	11:36	12:36	1:36	2:36	3:36	4:36	5:36	6:36	7:36	8:36	
Williams St. Plaza (on Williams St)		6:39	7:39	8:39	9:39	10:39	11:39	12:39	1:39	2:39	3:39	4:39	5:39	6:39	7:39	8:39	
****Federico Drive****		R	R	R	R	R	R	R	R	R	R	R	R	R	R	R	R
Downing Ind Park	5:50 E	6:50	7:50	8:50	9:50	10:50	11:50	12:50	1:50	2:50	3:50	4:50	5:50	6:50	7:50	8:50	
Walmart Pittsfield	5:57	6:57	7:57	8:57	9:57	10:57	11:57	12:57	1:57	2:57	3:57	4:57	5:57	6:57	7:57		
Allendale Plaza DCR Rail Trail	6:05	7:05	8:05	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05	5:05	6:05	7:05	8:05		
Panera Bread Plaza (in)	6:07	7:07	8:07	9:07	10:07	11:07	12:07	1:07	2:07	3:07	4:07	5:07	6:07	7:07	8:07		
Newell St & Elm St (in)	6:14	7:14	8:14	9:14	10:14	11:14	12:14	1:14	2:14	3:14	4:14	5:14	6:14	7:14	8:14		
Park Square	6:18	7:18	8:18	9:18	10:18	11:18	12:18	1:18	2:18	3:18	4:18	5:18	6:18	7:18	8:18		
Intermodal Center	6:20	7:20	8:20	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20	5:20	6:20	7:20	8:20		
E-bus departs Downing																	
G-bus returns Downing																	



Route 12 Average Wkday/ Hour
Rev 2-3-2026

Route 21 Lee- Great Barrington		Weekday						
Effective xx/xx/26								
Outbound (towards Great Barrington)								
	B							
Lee Prime Outlets	6:30 E	8:30	10:30	12:30	2:30	4:30	6:30	
Big Y Market Lee	6:33	8:33	10:33	12:33	2:33	4:33	6:33	
Stockbridge Center Main St (out)	6:40	8:40	10:40	12:40	2:40	4:40	6:40	
**** Heaton Ct / Housing Authority ****	-	-	-	-	-	-	-	
**** Marian Fathers Monastery****	-	-	-	-	-	-	-	
**** Norman Rockwell Museum****	-	-	-	-	-	-	-	
Housatonic Ctr (Pleasant St)	6:52	8:52	10:52	12:52	2:52	4:52	6:52	
**** Flag Rock Housing****	-	-	-	-	-	-	-	
**** CHP / Food Bank of WMass****	-	-	-	-	-	-	-	
**** Berkshire South Community Ctr ****	-	-	-	-	-	-	-	
Barrington Plaza (at Price Chopper)	7:02	9:02	11:02	1:02	3:02	5:02	7:02	
Gt Barrington Center on Main St	7:10	9:10	11:10	1:10	3:10	5:10	7:10	
Simons Rock	7:15*	9:15*	11:15*	1:15*	3:15*	5:15*	7:15*	
Fairview Hospital	7:15 T	9:15 T	11:15 T	1:15 T	3:15 T	5:15 T	7:15 T	
Fairgrounds Plaza (Big Y)	7:30	9:30	11:30	1:30	3:30	5:30	7:30	
Inbound (towards Lee)								
Fairgrounds Plaza	7:30	9:30	11:30	1:30	3:30	5:30	7:30	
Claire Teague Senior Center	7:33	9:33	11:33	1:33	3:33	5:33	7:33	
Fairview Hospital	7:40 T	9:40 T	11:40 T	1:40 T	3:40 T	5:40 T	7:40 T	
Simon's Rock	7:40 *	9:40*	11:40*	1:40*	3:40*	5:40*	7:40*	
Gt Barrington Ctr on Main St	7:45	9:45	11:45	1:45	3:45	5:45	7:45	
Barrington Plaza (at Price Chopper)	7:52	9:52	11:52	1:52	3:52	5:52	7:52	
**** CHP / Food Bank of WMass****	-	-	-	-	-	-	-	
**** Berkshire South Community Ctr ****	-	-	-	-	-	-	-	
**** Flag Rock Housing****	-	-	-	-	-	-	-	
Housatonic Ctr (Pleasant St)	8:00	10:00	12:00	2:00	4:00	6:00	8:00	
**** Norman Rockwell Museum****	-	-	-	-	-	-	-	
**** Heaton Ct / Housing Authority ****	-	-	-	-	-	-	-	
**** Marian Fathers Monastery****	-	-	-	-	-	-	-	
Main St Stockbridge (in)	8:12	10:12	12:12	2:12	4:12	6:12	8:12	
Big Y Market Lee	8:20	10:20	12:20	2:20	4:20	6:20	8:20	
Lee Prime Outlets	8:25	10:25	12:25	2:25	4:25	6:25	8:25	



The ONLY stops in downtown are: Cumby's(both sides), Salisbury bank, BCC annex, Tom's Toys

a. transfer to/from Route 2 Pittsfield-Lee, for travel to downtown Lee, Lenox, Pittsfield
 N Return to Downing via US Rte 7, East St. Hubbard Ave.

Notes for 21 B Only

- * Simon's Rock is only serviced from Sept 1st to May 31st
- T Fairview Hospital is only serviced from June 1st to August 31st

Route 21 Average Wkday/ Hour
 Rev 2-23-2026

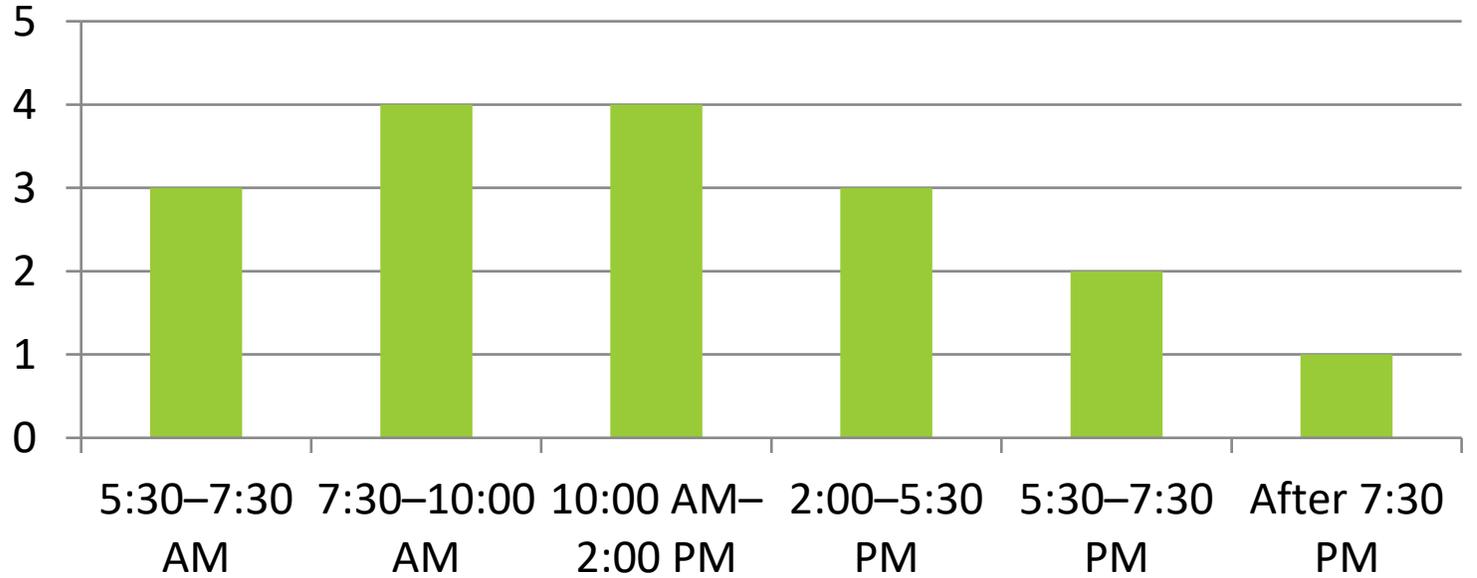
Route 34
North Adams Loop

Weekday

Effective xx/xx/26

Loop																
	6:15															
Main St North Adams	W	7:15	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15	5:15	6:15	7:15	8:15	
MCLA on Ashland St (out)		6:20	7:20	8:20	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20	5:20	6:20	7:20	-
****Ocean State before Walmart****		R	R	R	R	R	R	R	R	R	R	R	R	R		
WalMart North Adams		6:30	7:30	8:30	9:30	10:30	11:30	12:30	1:30	2:30	3:30	4:30	5:30	6:30	7:30	8:30 S
MCLA on Ashland St		6:40	7:40	8:40	9:40	10:40	11:40	12:40	1:40	2:40	3:40	4:40	5:40	6:40	7:40	-
Main St North Adams		6:45	7:45	8:45	9:45	10:45	11:45	12:45	1:45	2:45	3:45	4:45	5:45	6:45	7:45	-
Mohawk Forest Townhouses		7:00	8:00	9:00	10:00	11:00	12:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	-
BMC North Adams		7:06	8:06	9:06	10:06	11:06	12:06	1:06	2:06	3:06	4:06	5:06	6:06	7:06	8:06	-
Mass MoCA		7:11	8:11	9:11	10:11	11:11	12:11	1:11	2:11	3:11	4:11	5:11	6:11	7:11	8:11	-
Brayton Hill Rte 2		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Greylock Valley Apts		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Main St North Adams		7:15	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15	5:15	6:15	7:15	8:15	-

W-bus arrives as Rte 3 from Williamstown
S-bus returns to Allendale as RT 1 via Dalton Ave



Route 34 Average WKDAY/ Hour
Rev 2-3-2026

Route 999 Pittsfield-North Adams-Gt Barrington	Weekday			
Effective xx/xx/26				
Outbound (To North Adams Walmart)				
Intermodal Center	5:55 E	8:55	11:55	2:55
South St Cheshire	6:10	9:10	12:10	3:10
Walgreens Adams	6:20	9:20	12:20	3:20
Walmart North Adams	6:25	9:25	12:25	3:25
Inbound (To Pittsfield)				
Walmart North Adams	6:25	9:25	12:25	3:25
Columbia Arms	6:30	9:30	12:30	3:30
South St Cheshire	6:40	9:40	12:40	3:40
Intermodal Center	6:55	9:55	12:55	3:55
Outbound (To Gt Barrington)				
Intermodal Center	7:00	10:00	1:00	4:00
Lenox Ctr at Town Hall	7:15	10:15	1:15	4:15
Lee Ctr on Main St	7:25	10:25	1:25	4:25
Stockbridge Ctr on Main St	7:35	10:35	1:35	4:35
Barrington Plaza at Price Chopper	7:45	10:45	1:45	4:45
Gt Barrington Ctr on Main St	7:52	10:52	1:52	4:52
Fairgrounds Plaza	8:00	11:00	2:00	5:00
Inbound (To Pittsfield)				
Fairgrounds Plaza	8:00	11:00	2:00	5:00
Gt Barrington Ctr on Main St	8:05	11:05	2:05	5:05
Barrington Plaza at Price Chopper	8:13	11:13	2:13	5:13
Stockbridge Ctr on Main St	8:23	11:23	2:23	5:23
Lee Ctr on Main St	8:32	11:32	2:32	5:32
Lenox Ctr at Town Hall	8:40	11:40	2:40	5:40
Intermodal Center	8:55	11:55	2:55	5:55 G
Notes:				
E - bus travels to ITC via Dalton Ave, Tyler St & North St				
G - bus returns to garage via East St, Hubbard Ave				

Note: Based upon comments provided at the BRTA Board meeting the route schedule has been revised to better coordinate with connecting routes.
Rev 2-3-2026

Link 413

REGIONAL COACH SERVICE



Link 4/1/3

System Map

901 Pittsfield - North Adams

Providing service to Pittsfield, Adams, and North Adams. Connections are available to BRTA local bus routes, Amtrak, and intercity bus services.

903 North Adams - Greenfield

Providing service to North Adams, Savoy, Plainfield, Ashfield, Charlemont, and Greenfield. Connections are available to FRTA, PVTA, and BRTA local bus routes, as well as connections to Amtrak and intercity bus services.

904 Pittsfield - Northampton

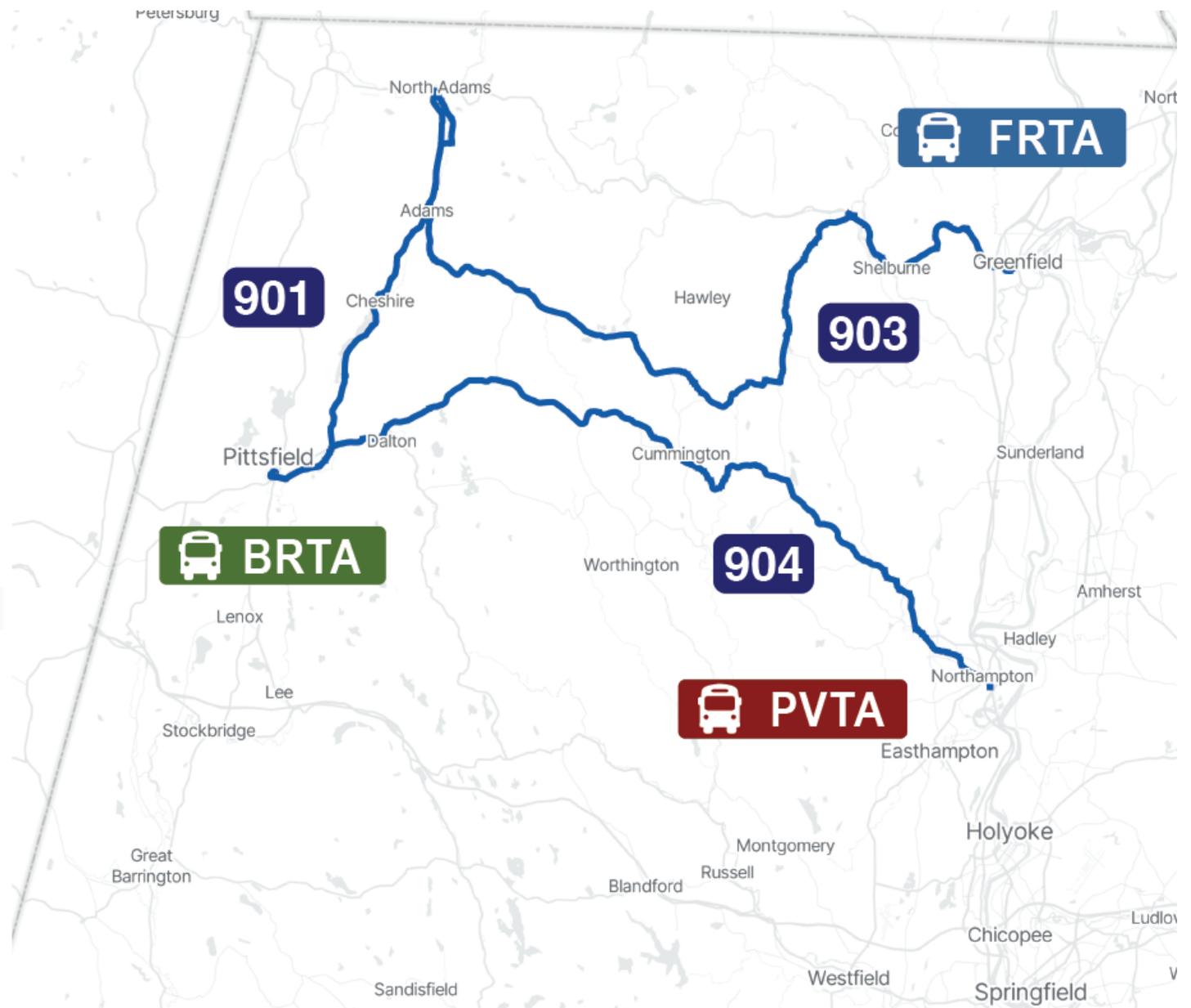
Providing service to Pittsfield, Dalton, Windsor, Goshen, Cummington, Williamsburg, and Northampton. Connections are available to FRTA and PVTA local bus routes, as well as connections to Amtrak and intercity bus services.



bit.ly/Link413



1-800-292-2782



Link **4/1/3**

Information



bit.ly/Link413



1-800-292-2782

901 Pittsfield - North Adams

To North Adams (northbound) **BRTA**

Pittsfield ITC	6:30 am	3:15 pm
North Adams Center	7:15 am	4:00 pm

Transfer to: **903** **BRTA**

To Pittsfield (southbound) **BRTA**

North Adams Center	11:15 am	7:45 pm
Pittsfield ITC	12:00 pm	8:30 pm

Transfer to: **904** **BRTA** **AMTRAK** **Intercity**

BRTA

FRTA

PVTA

903 North Adams - Greenfield

To Greenfield (east) **BRTA** **FRTA** **BRTA** **FRTA**

North Adams Center	7:30 am	9:30 am	4:15 pm	6:15 pm
Adams Ctr (E)	7:45 am	9:45 am	4:30 pm	6:30 pm
Savoy Ctr (E)	8:00 am	10:00 am	4:45 pm	6:45 pm
Planfield Ctr (E)	8:10 am	10:10 am	4:55 pm	6:55 pm
Ashfield Ctr (E)	8:20 am	10:20 am	5:05 pm	7:05 pm
Charlemont Park&Ride	8:35 am	10:35 am	5:20 pm	7:20 pm
JWO Transit Center	9:00 am	11:00 am	5:45 pm	7:45 pm

Transfer to: **FRTA** **PVTA** **AMTRAK** **Intercity**

To North Adams (w) **FRTA** **BRTA** **FRTA** **BRTA**

JWO Transit Center	7:30 am	9:30 am	4:30 pm	6:15 pm
Charlemont Park&Ride	7:55 am	9:55 am	4:55 pm	6:40 pm
Ashfield Ctr (W)	8:10 am	10:10 am	5:10 pm	6:55 pm
Planfield Ctr (W)	8:20 am	10:20 am	5:20 pm	7:05 pm
Savoy Ctr (W)	8:30 am	10:30 am	5:30 pm	7:15 pm
Adams Ctr (W)	8:45 am	10:45 am	5:45 pm	7:30 pm
North Adams Center	9:00 am	11:00 am	6:00 pm	7:45 pm

Transfer to: **901** **BRTA**

904 Pittsfield - Northampton

To Northampton (eastbound)	BRTA	PVTA	BRTA	PVTA	To Pittsfield (westbound)	PVTA	BRTA	PVTA	BRTA
Pittsfield ITC	7:30 am	9:30 am	5:30 pm	7:30 pm	Northampton Amtrak	7:30 am	9:30 am	5:30 pm	7:30 pm
Dalton Ctr (E)	7:45 am	9:45 am	5:45 pm	7:45 pm	Main/Masonic (W)	7:40 am	9:40 am	5:40 pm	7:40 pm
Windsor Ctr (E)	8:00 am	10:00 am	6:00 pm	8:00 pm	Williamsburg Ctr (W)	7:55 am	9:55 am	5:55 pm	7:55 pm
Cummington Ctr (E)	8:15 am	10:15 am	6:15 pm	8:15 pm	Goshen Ctr (W)	8:05 am	10:05 am	6:05 pm	8:05 pm
Goshen Ctr (E)	8:25 am	10:25 am	6:25 pm	8:25 pm	Cummington Ctr (W)	8:15 am	10:15 am	6:15 pm	8:15 pm
Williamsburg Ctr (E)	8:35 am	10:35 am	6:35 pm	8:35 pm	Windsor Ctr (W)	8:30 am	10:30 am	6:30 pm	8:30 pm
Academy of Music	8:50 am	10:50 am	6:50 pm	8:50 pm	Dalton Ctr (W)	8:45 am	10:45 am	6:45 pm	8:45 pm
Northampton Amtrak	9:00 am	11:00 am	7:00 pm	9:00 pm	Pittsfield ITC	9:00 am	11:00 am	7:00 pm	9:00 pm

Transfer to: FRTA PVTA AMTRAK Intercity

Transfer to: 901 BRTA AMTRAK Intercity

Ticket Prices	
\$10.00 Full Fare	Pay fare with BusPlus+ app or cash on vehicle. Each ticket is only valid for one person and one trip. No refunds.
\$5.00 Reduced	Pay fare with BusPlus+ app or cash on vehicle. Each ticket is only valid for one person and one trip. Proof of eligibility required. No refunds.
\$0.00 No Fare	Conditions apply, few passengers qualify. Proof of eligibility required.

Additional Resources
<p>Buy Tickets</p>
<p>Bus Tracker</p>

Title VI Statement

No person will be discriminated against based on their race, color, nation origin, religion, ancestry, gender, age, disability status, sexual orientation, gender identity, veteran's status, or any other protected class. They will not be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination as it relates to the services provided by these Authorities.

For more information, call 1-800-292-2782 or visit bit.ly/Link413