

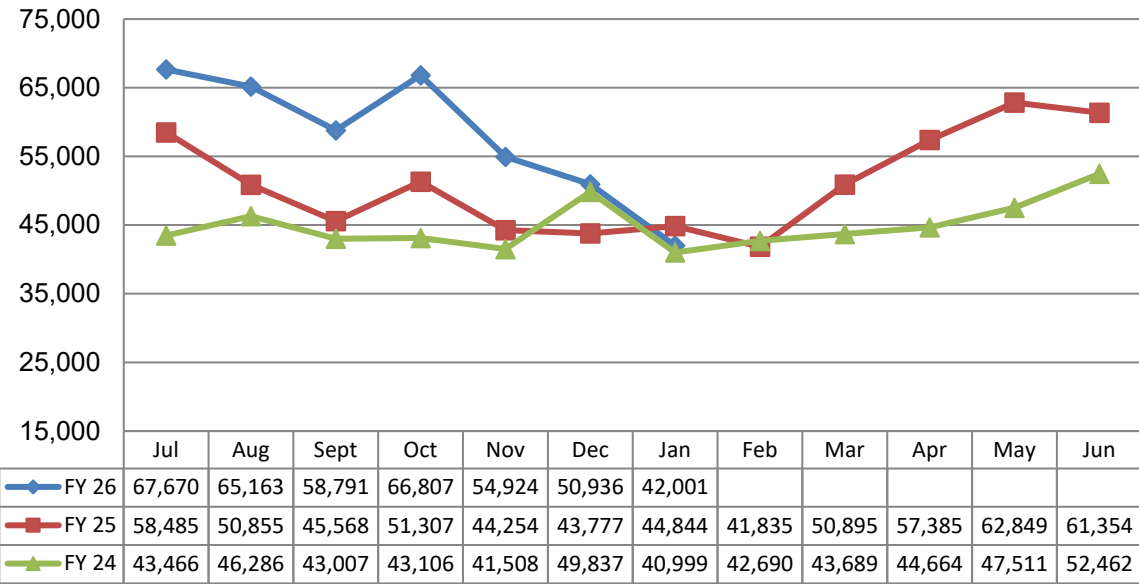


# Berkshire Regional Transit Authority

## Fixed Route Service Performance Year to Date

### FY 2026 July 1, 2025 - January 31, 2026

#### Total Fixed Route Ridership



#### On-time Performance

Departures	FY 26	FY 25	Difference
No later than five (5) minutes past scheduled departure time.	90.7%	80.2%	+10.5%

#### Scheduled Trips Adherence

Trips Operated	99.25%
Trips Not Operated	0.75%

#### Customers with Bikes or Mobility Devices

	FY 26	FY 25	Difference
Bikes	5,067	4,045	+ 25.26%
Mobility Devices	2,227	2,196	+1.41%

#### Maintenance Statistics

	FY 26	FY 25	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	77,508	73,688	5.18%

#### Customers Per Revenue Mile

FY 26	FY 25	Difference
0.0	0.39	-1.0%

#### Valid Customer Complaints per 100k Customers

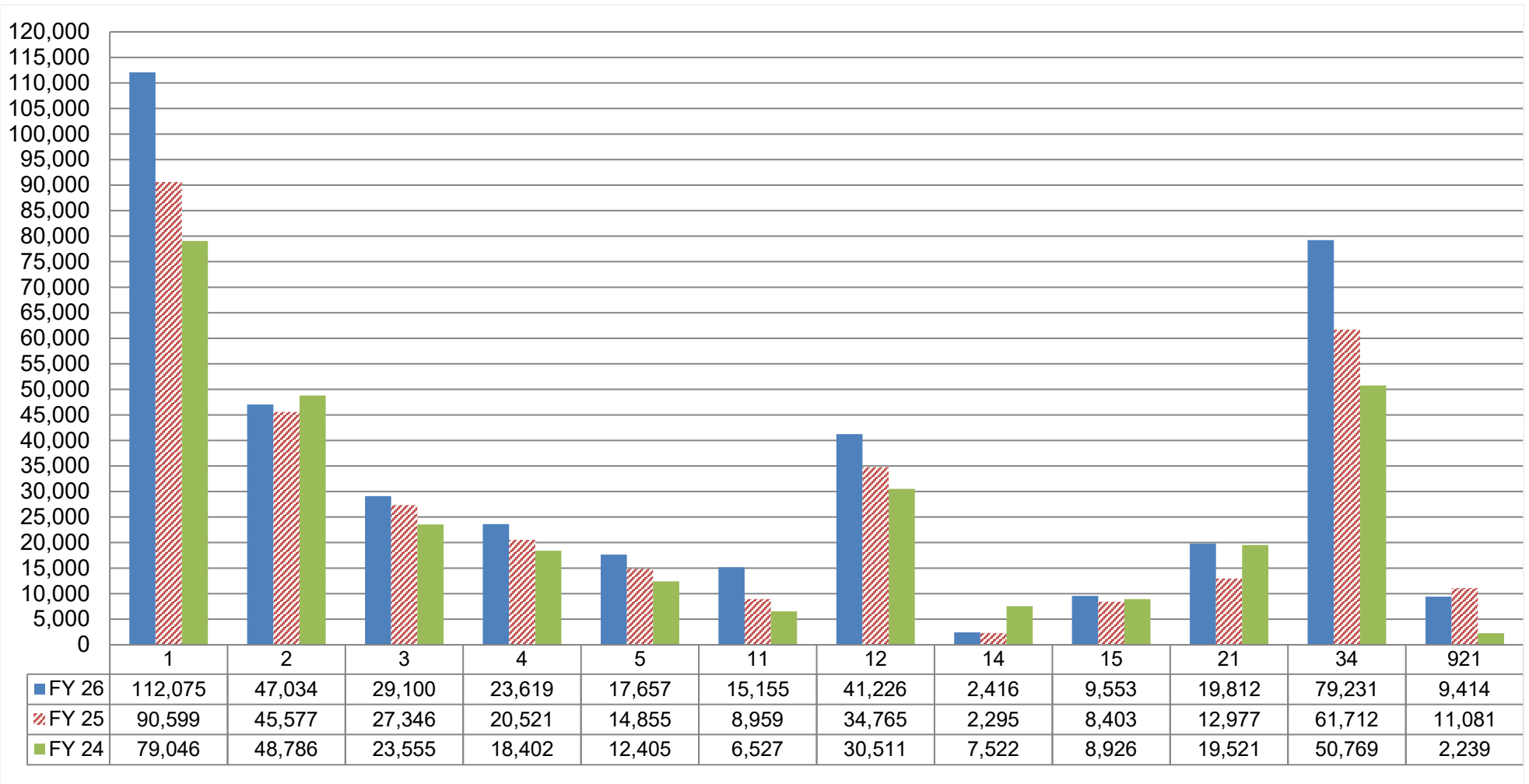
FY 26	FY 25	Difference
0.0	8.92	-1.0%

#### Preventable Accidents per 100k Miles

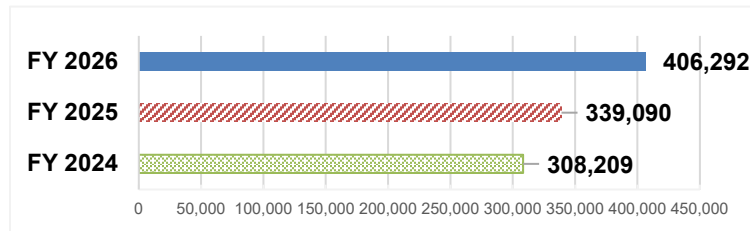
FY 26	FY 25	Difference
0.0	2.71	-1.0%



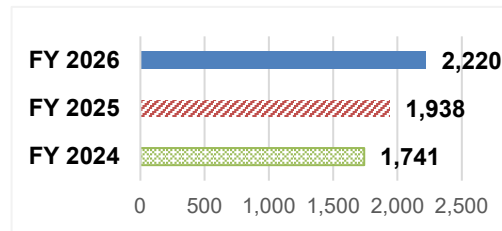
# Total Ridership by Route



## Total Annual System Ridership



## Average Customers per Day



## Average Customers per Hour

