



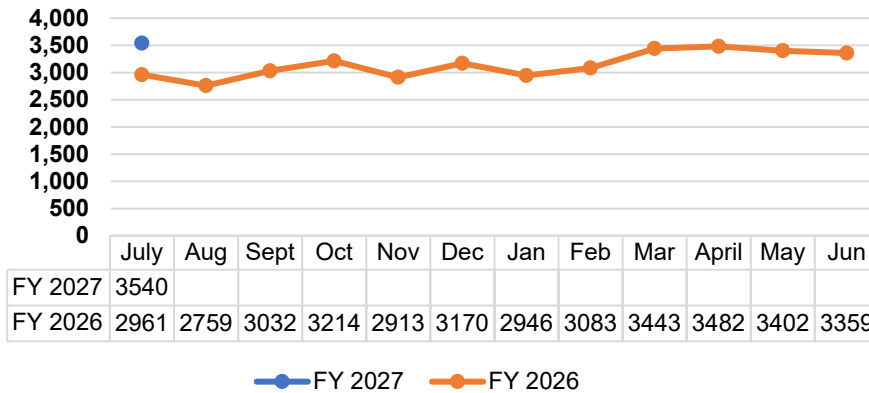
Berkshire Regional Transit Authority

Paratransit Service Performance Year to Date

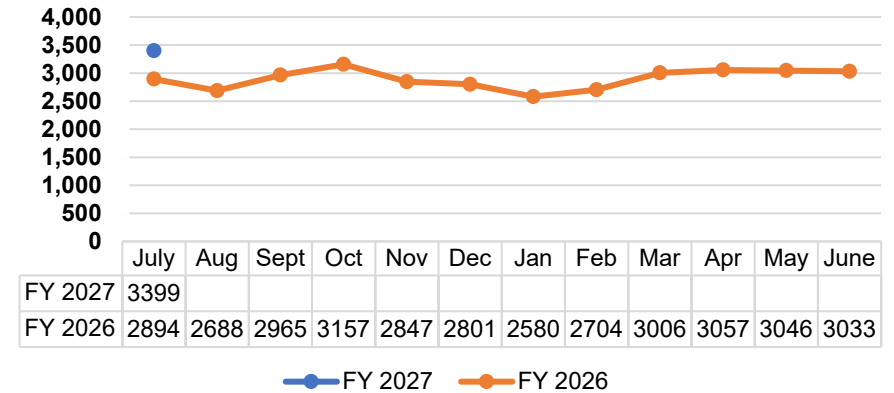
FY 2027 July 1, 2026 – July 31, 2026

Ridership by Category

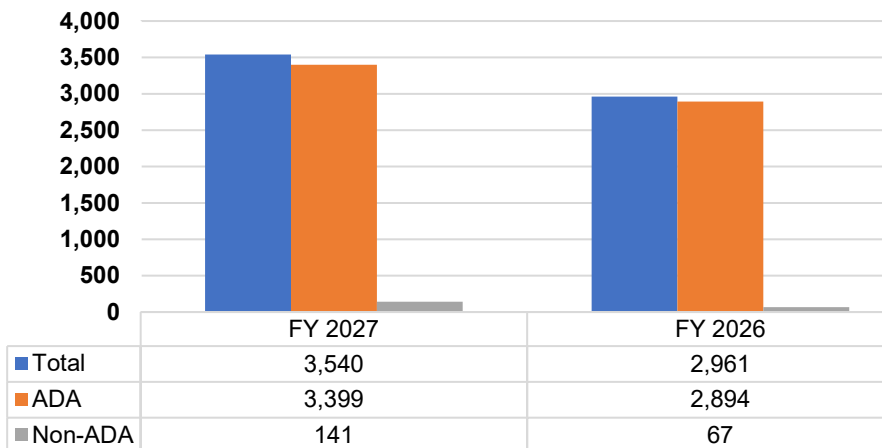
Total System Passengers by Month



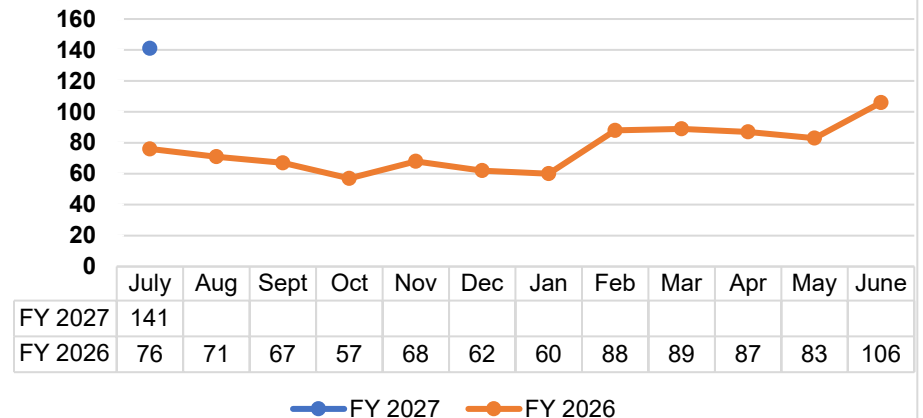
Total ADA Passengers



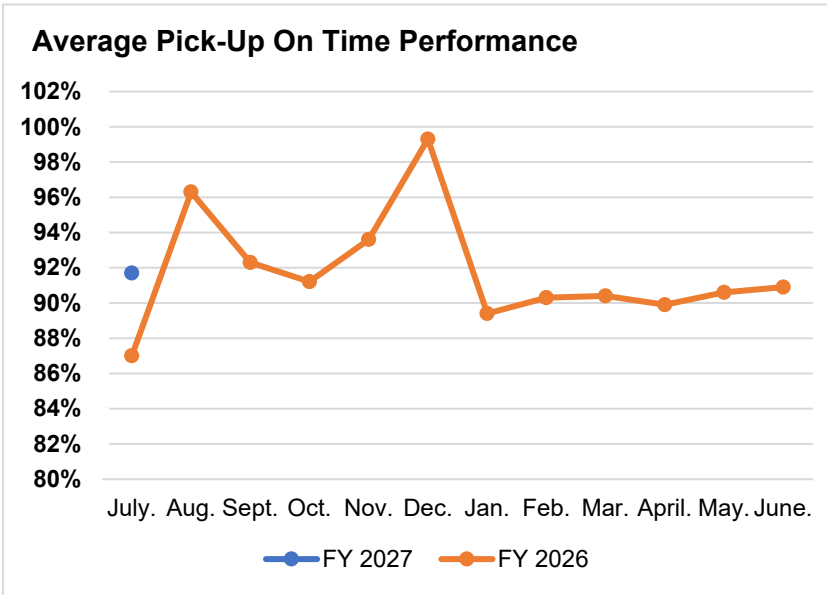
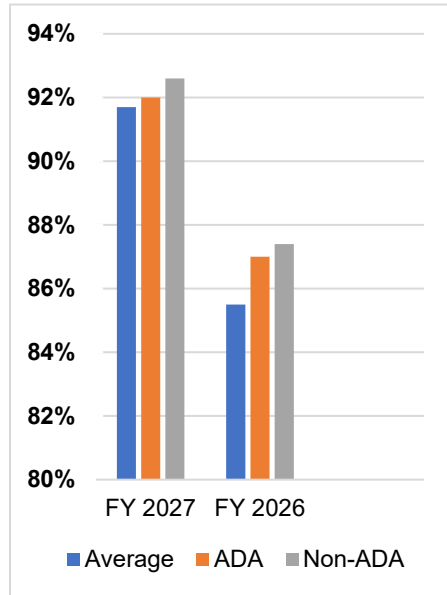
Total System Ridership Year to Date



Total Non-ADA Passengers



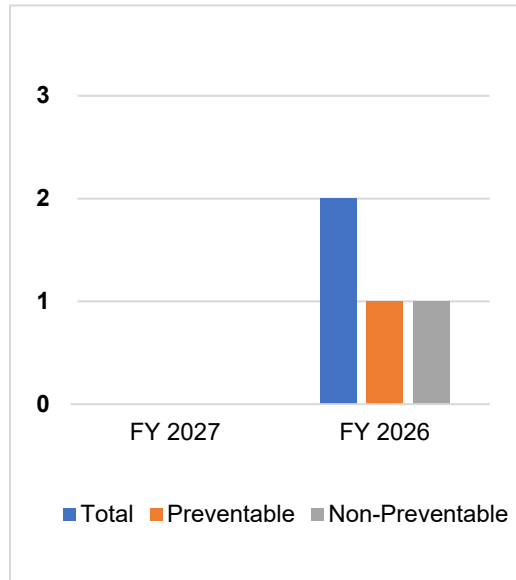
On Time Performance (Pick-Up OTP Only as of FY26 per MassOSA)



Customer Complaints (Valid)

Month	FY 27	FY 26
July	0	0
Aug.	0	0
Sept.	0	0
Oct.	0	0
Nov.	0	0
Dec.	0	0
Jan.	0	0
Feb.	0	0
Mar.	0	0
April	0	0
May	0	0
June	0	0
Total	0	0

Accidents (Total YTD)



Preventable Accidents

Month	FY 27	FY 26
July	0	0
Aug.	0	0
Sept.	0	0
Oct.	0	0
Nov.	0	0
Dec.	0	0
Jan.	0	0
Feb.	0	0
Mar.	0	0
April	0	0
May	0	0
June	0	0
Total	0	0

Mobility Devices (Total YTD)

