

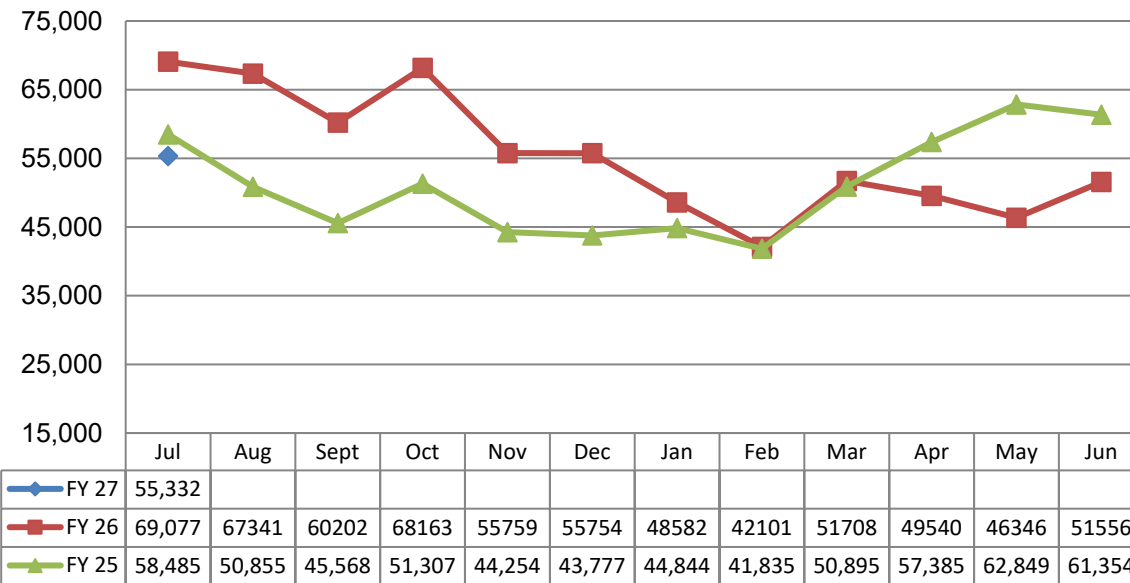


Berkshire Regional Transit Authority

Fixed Route Service Performance Year to Date

FY 2027 July 1, 2026

Total Fixed Route Ridership



Maintenance Statistics

	FY 27	FY 26	Difference
Preventive Maintenance Performed On-Time	100.0%	100.0%	0.00 %
Mean Distance Between Failure	10,946.40	8086.84	+35.4%

Valid Customer Complaints per 100k Customers

FY 27	FY 26	Difference
0	5.91	-5.91

On-time Performance

Departures	FY 27	FY 26	Difference
No later than five (5) minutes past scheduled departure time.	68.7%	77.3%	-11.1%

Scheduled Trips Adherence

Trips Operated	83.01%
Trips Not Operated	16.99%

Customers with Bikes or Mobility Devices

	FY 27	FY 26	Difference
Bikes	770	1048	-26.5%
Mobility Devices	188	356	-47.2%

Customers Per Revenue Mile

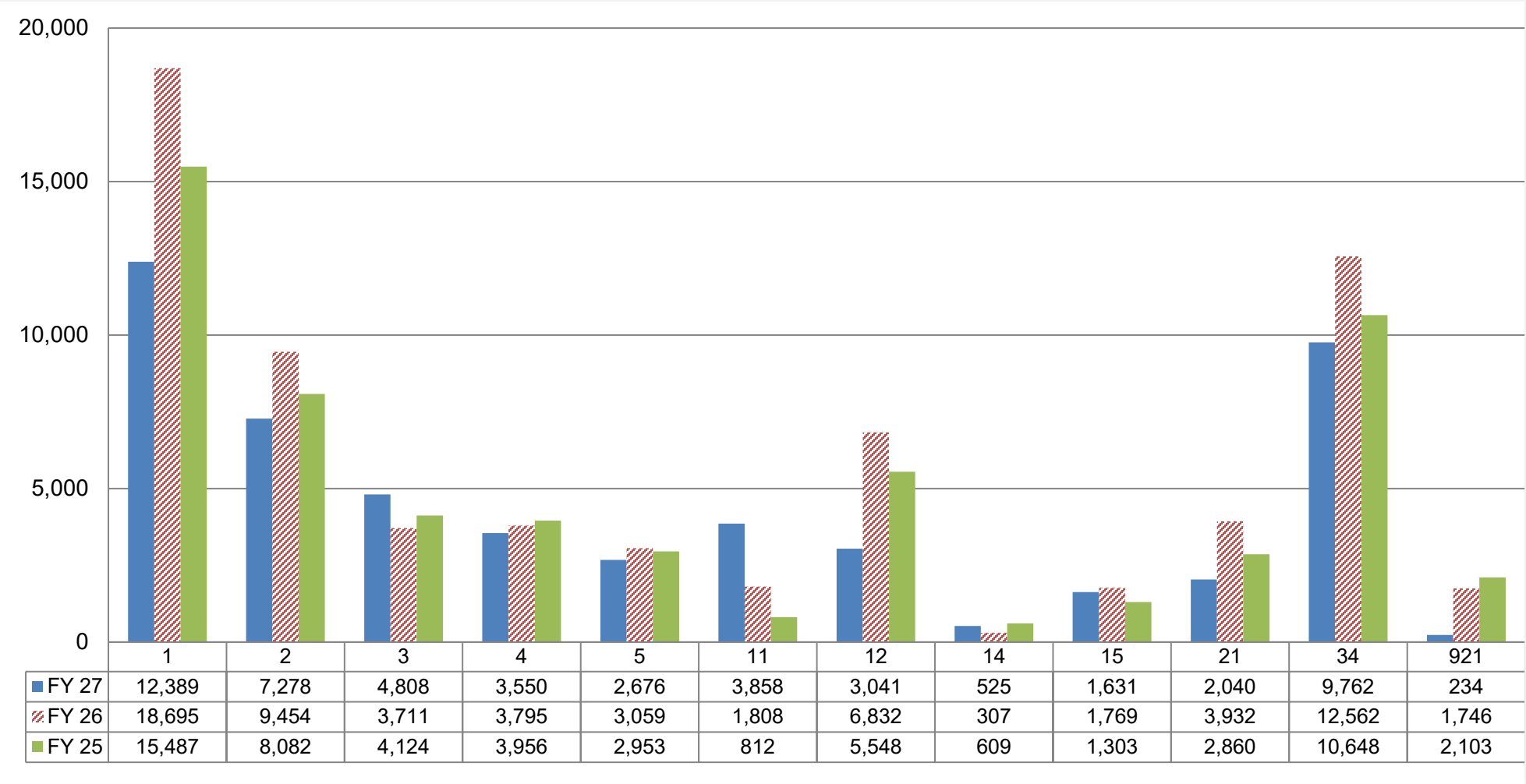
FY 27	FY 26	Difference
0.79	0.93	-15.2%

Preventable Accidents per 100k Miles

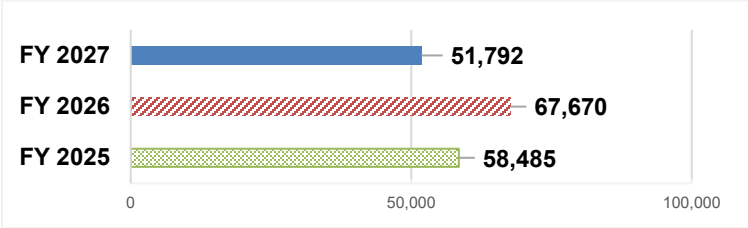
FY 27	FY 26	Difference
0.00	1.37	-100%



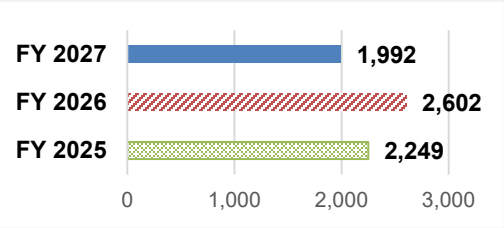
Total Ridership by Route



Total Annual System Ridership



Average Customers per Day



Average Customers per Hour

